Junta Reglamentadora
de Servicio Público

OCT 19 2026

Secretaría
Negociado de Energía
12:30pm

Miguel A. Andino Solis
P.O. Box 1369
Arecibo, P.R. 00613
Cupeyo@gmail.com
787-650-3558

14 October 2026

VIA CERTIFIED MAIL – RETURN RECEIPT REQUESTED
Certified Mail Receipt No: 7022 2410 0001 8578 8555
ALSO FILED VIA ELECTRONIC REGISTRY (comentarios@jrsp.pr.gov)

Puerto Rico Energy Bureau (NEBR / NEPR)
Attn: Clerk's Office / Compliance Division
World Plaza Building
268 Muñoz Rivera Ave., Suite 202
San Juan, PR 00918

Re: OPEN LETTER / FORMAL COMPLAINT: Gross Operational Negligence by LUMA Energy Regarding Abandoned, Collapsing Infrastructure (Pole Asset #995 and Decommissioned Wood Pole)

To the Honorable Commissioners of the Puerto Rico Energy Bureau,

I am writing this **Open Letter** to formally register a severe safety complaint against LUMA Energy, LLC, and to request immediate regulatory intervention under the Bureau's oversight authority. LUMA Energy is currently maintaining a state of gross operational negligence by failing to remove structurally compromised, decommissioned assets that pose an imminent physical threat to public safety.

Despite prior written notices sent via Certified Mail to LUMA Energy's General Counsel, the utility provider has completely ignored these critical hazards, which are located precisely at: **Calle Roberto Berrios, Carretera 681, KM 6.5, Bo. Islote, Sect. Boan, Arecibo, P.R. 00612**.

The Core Violations and Public Safety Hazards Include:

- **Abandoned Grid Infrastructure (Cement Pole #995):** LUMA Energy crews previously replaced a concrete utility pole at this specific location with a new one. However, rather than fully extracting and disposing of the old asset, they abandoned the useless cement pole (**LUMA Asset Pole #995**) in the public right-of-way. Over time, its structural integrity has completely failed; it is severely degraded, compromised, and **about to fall to the ground**.
- **Live Hanging Fixture Hazard:** A street light fixture is currently detached and hanging dangerously from this failing, abandoned cement pole over an area traveled by pedestrians and motorists.

- **Abandoned Rotted Wood Pole:** In addition to the cement pole, there is an adjacent, decommissioned wood utility pole that was also abandoned by the utility company at this same location. This wood pole is severely rotted and structurally unstable. It no longer serves any functional grid or utility purpose and is now used solely as an unauthorized backdrop for advertisement signs by different local companies, compounding the blight and safety risk in the right-of-way.
- **Failure to Properly Relocate Street Lighting:** LUMA Energy failed to complete the modernization process at this site. While the active electric cables were moved over to the newly installed concrete utility pole, the street light fixture was left behind on the crumbling asset rather than being replaced or re-installed onto the active infrastructure.
- **Failure to Respond to Actual Notice:** LUMA Energy has been provided with clear, actual notice of these specific hazards, alongside multiple photographic exhibits detailing the danger. They have failed to dispatch emergency crews, issue an expedited work order, or mitigate the risks.

As the independent regulator of Puerto Rico's electrical system, the Energy Bureau is responsible for ensuring that LUMA Energy operates the transmission and distribution grid in a manner that prioritizes public safety, efficiency, and compliance with structural standards. Leaving crumbling concrete "stub" poles and rotted wood poles standing in public spaces after modernizing a line violates basic utility safety codes and constitutes a direct liability to the lives and property of Puerto Rican residents.

This open letter serves as a formal request for the Bureau to:

1. **Order LUMA Energy** to immediately dispatch an emergency crew to extract and remove both the abandoned, collapsing cement Pole #995 and the abandoned, rotted wood pole.
2. **Order LUMA Energy** to install a functioning, new street light fixture onto the new cement pole that currently holds the active electric cables, restoring safe illumination to Calle Roberto Berrios.
3. **Open an investigation or compliance file** regarding LUMA's systemic practice of abandoning structurally compromised, decommissioned assets across municipalities after line replacements.

Attached to this letter is a copy of the urgent supplement notice sent to LUMA's General Counsel, alongside the photographic exhibits documenting the imminent danger. I appreciate your prompt regulatory enforcement before a preventable tragedy occurs.

Respectfully submitted,

Miguel A. Andino Solis

Enclosures:

Copy of Supplement Notice to LUMA General Counsel
Photographic Exhibits of Failing Cement Pole #995 and Abandoned Wood Pole

cc:
LUMA Energy, LLC (Attn: Legal Department)

28 Agosto 2026

Miguel A Andino Solis
P.O. Box 1369
Arecibo, PR 00613
787-650-3558
Cupeyo@gmail.com
Certified #70192970000200556568

General counsel
Luma Energy LLC
P O Box 364267
San Juan, PR 00936-4267

Puerto Rico Energy Bureau
World Plaza Building
268 Munoz Rivera Ave
Plaza Level Suite 202
San Juan, PR 00918-1925

Attn: General Counsel
Reclamacion de Infraestructura Electrica Abandonada y en Estado de Deterioro (3 Postes) y Mitigacion de Riesgo Inminente por Luminaria Colgante en Propiedad Privada.

Solicito formalmente la intervencion inmediata de su oficina a los fines de ordenar la remocion de tres postes de luz, uno en estado de descomposicion extrema.

La estructura en cuestion es un poste de madera que se encuentra totalmente podrido, agrietado y debilitado. Es imperativo senalar que estos postes, no sostienen cableado activo de distribucion electrica, transformadores, ni lineas de terceras empresas. Se trata de un elemento de infraestructura huerfana y absoleta. Un poste es de cemento con numero 9-95 mantiene un foco de alumbrado (luminaria) desprendido, colgando de su estructura de forma precaria. Este foco esta expuesto a caer en cualquier momento sobre el pavimento.
La luminaria colgante representa un riesgo letal. Su caida puede causar danos fisicos graves y/o muerte, ademas de danos materiales a la estructura.
Solicito que un foco de luz nuevo sea

instalado en el poste que sostiene los cables.
El otro poste es de madera completamente si cables ni lineas electricas acumulando anuncios ilegales. Solicito la remocion definitiva ya que no da servicio.
Solicito que se me notifique por escrito o via correo electronico el numero de caso asignado y la fecha programada para la remocion de estas estructuras en un termino no mayor de 15 dias laborables.

Someto esta reclamacion de buena fe para que sea resuelta por via administrativa interna.
La direccion ficica de estos postes es, Calle Roberto Berrios Carretera 681 KM 6.5 Bo Islote, Sector Boan, Arecibo, PR 00612.

Respetuosamente,
Miguel A. Andino Solis

25 Septiembre 2026

Miguel A. Andino Solis
PO Box 1369
Arecibo, PR 00613
787-650-3558
Cupeyo@gmail.com
Certified #70222410000185788500

LUMA Energy,LLC
Attn:Legal Department/General Counsel
PO Box 364267
San Juan, PR 00936-4267

RE:SECOND NOTICE & FOLLOW-UP: Immediate Removalof Rotted Poles/Safety Hazard Mitigation.

Dear General Counsel,

This letter serves as a formal follow-up to my previous certified correspondence dated August 28, 2026, which was sucessfully delivered to your office on September 3rd under Certified Mail

Tracking Number 70192970000200556568. To date, I have not received a formal response nor has any corrective action been taken regarding the safety hazard detailed in that notice. As previously stated, there are severely rotted, structuraly compromised, and abandoned electric poles located at Calle Roberto Berrios Carretera 681 KM 6.5, Bo Islote, Sect Boan, Arecibo, PR 00612. These poles are no longer serving a functional utility purpose but pose an inmediate, severely physical threat to the surrounding public, property, and passing motorist. Because LUMA Energy operates and manages the transmision and distribution system infrastructure across Puerto Rico, your office maintains legal responsability for mitigating infrastructure hazards, grid maintenance, and the safe removal of decommissioned equipment. Leaving heavily degrated or unstable poles upright in a public right-of-way constitutes severe structural negligence. Should any of

these poles collapse and cause property damage, personal injury, or a fatal accident, this correspondence-alongside my previous notice-will serve as clear evidence that LUMA Energy had actual, written knowledge of the hazard and failed to act.

Thank you for your prompt legal and operational attention to this matter. I expect a swift resolution before preventable damage or injury occur.

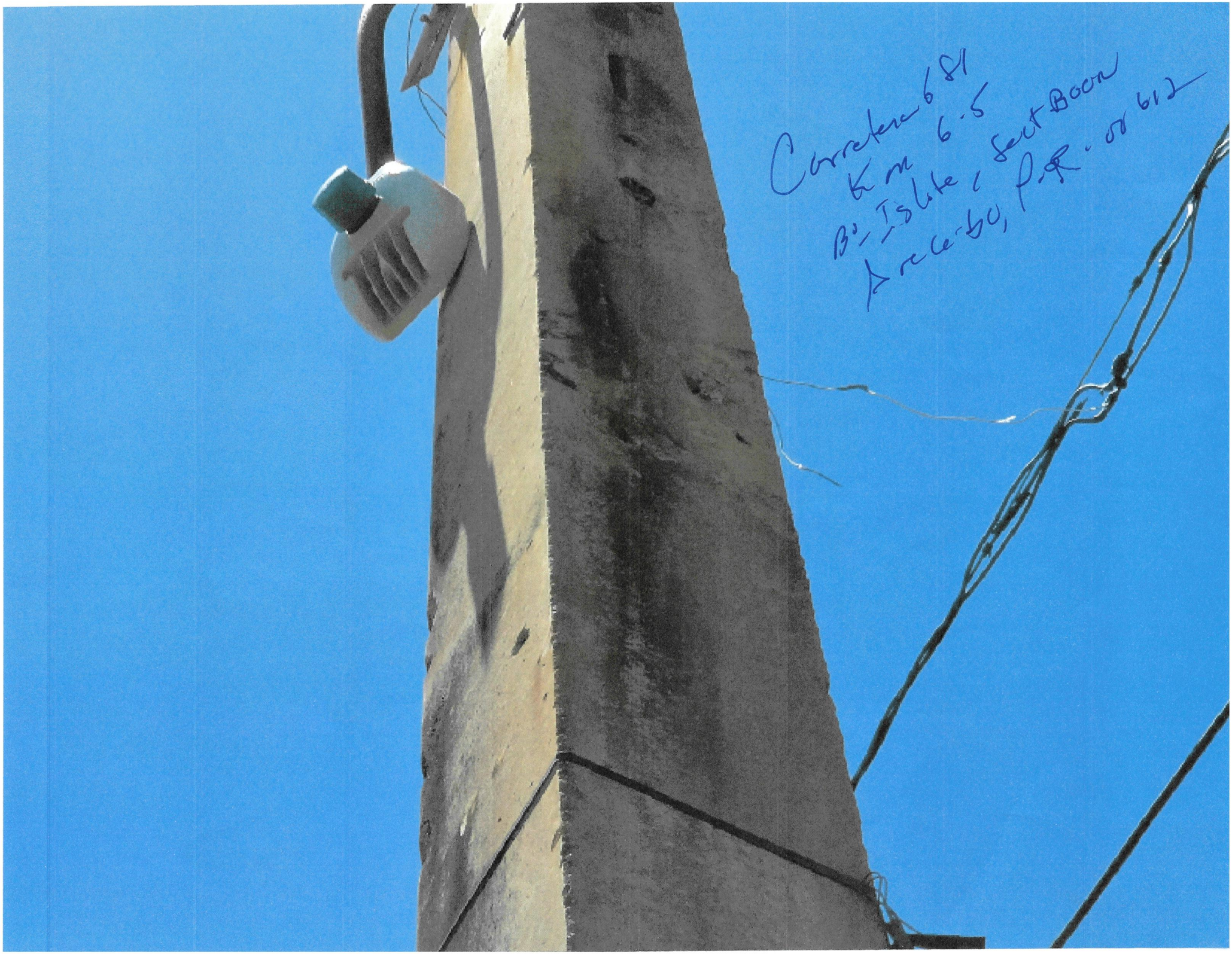
Sincerely,

Miguel A. Andino Solis

CC: Puerto Rico Energy Bureau (NEBR)


Cemetery 681
Km 6.5
Bo. Islote, Sector Boca
Arecibo, PR 00612




Carretera 681
Km 6.5
Bo. Islote I Sect Boom
Arecibo, P.R. 00612

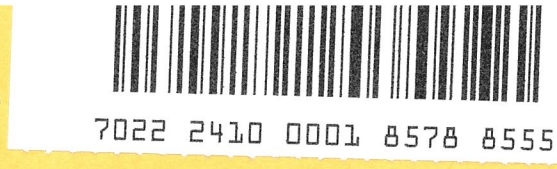

Carretera 681
Km 6.5
Bo. Sabana Seca
Dorado, P.R. 00646


Curacao 6.81
Km 6.5
Bi-25th. Sect Boca
Arabo: PR-01611


Carretera 681
Km 6.5
Bo. Tabonuco
Arecibo, PR 00612


Carretera 681
Km 6.5
Bo Islote, Sect Boca
Arecibo, PR 00612

Miguel A. Rosario Soto
P.O. Box 1369
Arecibo, P.R. 00613





RDC 99



$12.76

S2324M503766-15

FCM LG ENV
ARECIBO, PR 00612
OCT 16, 2026

TO: Puerto Rico Energy Bureau
ATTN: Clerk's Office
Compliance Division
World Plaza Bldg
268 Muñoz Rivera Ave
Suite 202
San Juan, P.R. 00918

Junta Reglamentadora
de Servicio Público

OCT 19 2026

Secretaría
Negociado de Energía

12:30pm

Miguel A. Acosta Jaca
P.O. Box 1369
Arecibo, P.R. 00613

7022 2410 0001 8578 8555

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99
00918
$12.76
S2324M503766-15
U.S. POSTAGE PAID
FCM LG ENV
ARECIBO, PR 00612
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ATTN: Clerk's Office
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