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Junta Reglamentadora
de Servicio Público

SEP 21 2026

Secretaría
Negociado de Energía

11:33 am

NEGOCIADO ENERGIA DE PR
WORLD PLAZA BLDG
268 AVE. MUÑOZ RIVERA
NIVEL PLAZA 202
SAN JUAN, PR 00918

Junta Reglamentadora
de Servicio Público

SEP 2 1 2026

Secretaría
Negociado de Energía
11:33am

Nelson L. Romeu Vázquez
PO Box 367004, San Juan, PR 00936
Dirección física: 680 Calle César González, Apt. 213, Condominio Torre Cibeles, San Juan, PR 00901
Tel: 787-510-5223 | Email: nelsonlromeu@gmail.com

Fecha: 16 de septiembre de 2026

Negociado de Energía de Puerto Rico (PREB)
World Plaza Building, 268 Avenida Muñoz Rivera, Nivel Plaza, Suite 202
San Juan, PR 00918
nepr@jrsp.pr.gov

QUERELLA FORMAL — FACTURACIÓN ANÓMALA E INVESTIGACIÓN INCOMPLETA DEL MEDIDOR OBJETADO

Cuenta LUMA: 3916149513 | Servicio: 680 Calle César González, Apt. 213, Cond. Torre Cibeles, San Juan, PR 00901

Estimados señores:

Presento esta querella formal ante el Negociado de Energía de Puerto Rico (PREB), como ente regulador de LUMA Energy, respecto a un consumo eléctrico anómalo no resuelto y a una práctica identificada en la propia facturación de LUMA que, a mi entender, excede el ámbito de un reclamo individual: el cierre de una investigación de consumo anómalo sin haber examinado, calibrado o verificado en forma alguna el medidor objetado.

I. Trasfondo técnico

El 27 de mayo de 2026, LUMA reemplazó el medidor #00005190125 (línea base histórica de aproximadamente 110 a 150 kWh mensuales durante al menos seis ciclos previos, todos con lecturas marcadas como "Estimada") por el medidor #4000241464. Desde su instalación, el nuevo medidor ha registrado cuatro ciclos consecutivos de consumo entre 10 y 13 veces superiores a dicha línea base, sin autocorrección:

Período	kWh	Factura
19-may a 18-jun-2026	1,602	$434.88
18-jun a 17-jul-2026	1,858	$919.12
17-jul a 14-ago-2026	1,667	$1,386.76
14-ago a 15-sep-2026	1,645	$1,727.30 (total de cuenta)

No ha ocurrido ningún cambio en el uso u ocupación de la unidad que explique este patrón. He solicitado en múltiples ocasiones a LUMA la prueba de calibración física del medidor #4000241464, así como la confirmación de su constante/multiplicador y de la razón de transformador de corriente, sin que a la fecha se me haya proporcionado respuesta.

II. Gestiones realizadas ante LUMA

1. **Dos objeciones formales presentadas**: mediante el portal Mi LUMA (OBW20260716391778770740 y OBW20260815391523575736), además de una tercera objeción presentada el 16 de septiembre de 2026 (confirmación OBW20260916391191843517) para el ciclo del 14 de agosto al 15 de septiembre de 2026.
2. **Investigación interna abierta**: por LUMA, bajo el Caso #2576907181, desde el 21 de agosto de 2026, aún sin resolver, con un plazo aproximado de 60 días (vence alrededor del 20 de octubre de 2026).
3. **Determinación escrita recibida**: el 15 de septiembre de 2026 bajo el Caso #7201086179, refacturando el período del 17 de abril al 18 de junio de 2026 mediante una "lectura verificada en el sistema del medidor

retirado 00005190125" — afirmación contradicha por el propio historial de facturación de LUMA, en el cual ese medidor jamás registró una lectura "Actual".

4. **Solicitud de reconsideración** presentada: dentro del término de la Ley 57-2014, con vencimiento el 5 de octubre de 2026 (copia adjunta).
5. **Pagos de protección realizados**: en cumplimiento de la Ley 57-2014 para cada ciclo objetado.

III. Hallazgo central: la refacturación reemplazó una estimación por otra estimación y nunca examinó el medidor objetado

El desglose completo de la factura del 15 de septiembre de 2026 confirma que la refacturación del 09-12-2026 consistió únicamente en sustituir las lecturas estimadas previas del medidor retirado #00005190125 (17-abril a 19-mayo: 76,540 "E"; 19-mayo a 27-mayo: 76,573 "E") por nuevas lecturas —igualmente marcadas "E" (Estimada)— de 76,524 y 76,555. La propia factura documenta la razón de la cancelación como "Estimated Reading" (lectura estimada), no como lectura verificada ni como lectura actual.

Este ajuste produjo un efecto financiero neto de apenas -$4.76 y no tuvo relación alguna con el medidor #4000241464 objeto de mi objeción: las lecturas de dicho medidor (0.00 a 1,569.00 kWh) permanecieron idénticas en ambas versiones de la factura. Es decir, la "refacturación" que LUMA presentó como resultado de investigar mi objeción no examinó, verificó ni recalibró el medidor cuyo consumo anómalo es el objeto real de la controversia; se limitó a revisar una estimación menor de un medidor ya retirado del servicio.

Esto confirma que, contrario a lo indicado en la carta de determinación de LUMA, no existe lectura verificada que sustente la refacturación, y que la investigación sustantiva del medidor #4000241464 —incluyendo su calibración, constante y asignación— permanece pendiente.

IV. Solicitud a este negociado

1. Abrir expediente de querella formal y requerir a LUMA una explicación técnica, fundamentada en una lectura verificada y no estimada, del consumo anómalo del medidor #4000241464 descrito en la Sección III.
2. Ordenar una prueba de calibración física e independiente del medidor #4000241464, con notificación de los resultados tanto al suscrito como a este Negociado.
3. Requerir a LUMA: la confirmación documentada de la constante/multiplicador y de la razón de transformador de corriente programados en el medidor #4000241464, y la verificación de su correcta asignación a mi unidad de servicio.
4. Suspender toda gestión de cobro, recargo por mora o referido a agencia de cobro sobre las cantidades objetadas, mientras este proceso administrativo y la querella ante este Negociado permanezcan activos.
5. Evaluar si la práctica identificada —cerrar una investigación de consumo anómalo ajustando únicamente las estimaciones en un medidor retirado, sin examinar el medidor objetado— refleja un problema sistémico en el proceso de investigación de LUMA que pueda estar afectando a otros consumidores.

Adjunto la documentación de respaldo, que incluye las facturas del período en disputa, la carta de determinación de LUMA, la solicitud de reconsideración y las confirmaciones de las objeciones presentadas. Quedo a disposición para proveer cualquier información adicional que este Negociado requiera.

Atentamente,

Nelson L. Romeu Vázquez
Cuenta LUMA: 3916149513 | Tel: 787-510-5223

Anejos: Facturas de LUMA (dic-2025 a sept-2026); carta de determinación (15-sept-2026); solicitud de reconsideración (Caso #7201086179); confirmaciones de objeciones (3); copia de querella ante OIPC.

LUMA
La gente primero. La seguridad siempre.

15 de septiembre de 2026

ROMEU VAZQUEZ, NELSON L
PO BOX 367004
SAN JUAN, PR 00936

nelsonlromeu@gmail.com

Cuenta: **3916149513**
Número de objeción: **OBW20260716391778770740**
Fecha de factura objetada: **06-18-2026**
Cantidad de factura objetada: **$434.88**
Número de caso: **7201086179**

Estimado cliente:

Conforme a su solicitud, procedimos a investigar la cuenta en referencia. Le informamos que luego de revisar la misma, se determinó que la cuenta debía ser refacturada. El **09-12-2026** refacturamos el período desde **04-17-2026** hasta **06-18-2026,** utilizando lectura verificada en sistema del medidor retirado **00005190125.** Dicha refacturación será desglosada en su próxima factura. El balance de su cuenta es **$1,265.70.**

Por disposición de la Ley 57 del 22 de mayo de 2014, según enmendada, usted tiene un término de veinte (20) días para aceptar o solicitar una revisión del resultado de la investigación, no más tarde de la fecha de vencimiento que se indique en esta carta. De tener un balance pendiente, como alternativa, puede comunicarse al 1-844-888-5862 o visitar la Oficina de Servicio al Cliente más cercana, para establecer un plan de pago que le permita cumplir con su obligación de manera más manejable.

Usted tendrá hasta el **5 de octubre de 2026** para solicitar una revisión de su caso. De no solicitar una revisión según indicado, procederemos a cerrar su reclamación entendiendo que no tiene interés en proseguir con la misma.

La solicitud de revisión deberá dirigirse a:

Luma Energy
Objetar Factura
Po Box 9100
San Juan, PR 00908
objecionalafactura@lumapr.com

Cordialmente,

David S. Cambero De la Rosa
Supervisor de Facturación

JQS

Nelson L. Romeu Vázquez
PO Box 367004, San Juan, PR 00936
Dirección física: 680 Calle César González, Apt. 213, Condominio Torre Cibeles, San Juan, PR 00901
Tel: 787-510-5223 | Email: nelsonlromeu@gmail.com

Fecha: 15 de septiembre de 2026

LUMA Energy — objetar factura
PO Box 9100, San Juan, PR 00908
objecionalafactura@lumapr.com
Atención: Sr. David S. Cambero de la Rosa, Supervisor de Facturación

SOLICITUD DE RECONSIDERACIÓN — LEY 57-2014
Cuenta: 3916149513 | Caso: 7201086179 | Objeción: OBW20260716391778770740
Ref.: Carta de determinación del 15 de septiembre de 2026

Estimado Sr. Cambero de la Rosa:

Conforme a la Ley 57 del 22 de mayo de 2014, según enmendada, y al Reglamento Núm. 8863, solicito formalmente la RECONSIDERACIÓN del resultado notificado en su carta del 15 de septiembre de 2026. Esta solicitud se presenta dentro del término de veinte (20) días establecido, con anterioridad a la fecha límite del 5 de octubre de 2026.

La determinación no atiende la objeción presentada y, además, presenta defectos sustantivos que expongo a continuación.

I. LA REFACTURACIÓN NO ES CONSISTENTE CON LOS PROPIOS DATOS DE LUMA

Su carta indica que el 09-12-2026 se refacturó el período del 17 de abril de 2026 al 18 de junio de 2026, utilizando "lectura verificada en el sistema del medidor retirado 00005190125".

El medidor #00005190125 fue retirado físicamente el 27 de mayo de 2026, fecha en la que LUMA instaló el medidor #4000241464. Un medidor retirado no puede registrar consumo posterior a su retiro. Por tanto, la carta no explica sobre qué base se facturó el tramo comprendido entre el 27 de mayo y el 18 de junio de 2026.

Si dicho tramo fue calculado por estimación en lugar de por lectura física, la carta debió indicarlo expresamente, ya que una estimación no constituye una "lectura verificada". Solicito que LUMA aclare por escrito:

1. **Lectura final**: fecha y hora exactas de la lectura física del medidor #00005190125 y el valor registrado.
2. **Fecha de retiro**: fecha y hora exactas de retiro del medidor #00005190125.
3. **Base del tramo posterior**: Método utilizado para determinar el consumo del período comprendido entre el retiro del medidor y el 18 de junio de 2026, indicando si se trata de lectura física, estimación o lectura del medidor #4000241464.
4. **Desglose de la refacturación**: desglose de los kWh por subperíodo que la sustenta y el balance resultante de $1,265.70, incluyendo las tarifas aplicadas.

Adicionalmente, hago constar que, según las propias facturas emitidas por LUMA, cada lectura registrada para el medidor #00005190125 durante los ciclos de diciembre de 2025 a mayo de 2026 —incluida su lectura final al momento del retiro (27-mayo-2026: 76,573.00)— aparece marcada como lectura "E" (Estimada), no "A" (Actual). Dicho medidor no registra ninguna lectura en el historial de facturación disponible.

El desglose completo de esta factura (páginas 5 a 7) confirma lo anterior de forma definitiva: la refacturación canceló las lecturas estimadas 76,540 "E" y 76,573 "E" del medidor #00005190125 y las sustituyó por nuevas

lecturas —también marcadas "E" (Estimada)— de 76,524 y 76,555. El propio campo de la factura indica como razón de cancelación: "Estimated Reading" (Lectura Estimada). En ningún momento del proceso se generó ni se utilizó una lectura "Actual". La afirmación de que la refacturación se basó en una "lectura verificada en sistema" queda así contradicha por el propio desglose de la factura.

Igualmente, es relevante que la refacturación no modificó, verificó ni examinó en forma alguna las lecturas del medidor #4000241464 —el medidor objeto de mi objeción original—, las cuales permanecieron idénticas (de 0.00 a 1,569.00 kWh) antes y después del ajuste. La única revisión realizada ajustó una estimación menor en un medidor ya retirado del servicio; el medidor cuyo consumo anómalo motivó mi objeción no fue examinado en absoluto.

II. CRÉDITO PENDIENTE EN EL PERÍODO 17-ABRIL A 19-MAYO DE 2026

El desglose de la refacturación muestra que el período del 17 de abril al 19 de mayo de 2026, originalmente facturado y pagado en su totalidad por $41.02 (140 kWh), fue cancelado y refacturado por $36.80 (124 kWh) como parte de la refacturación del 09-12-2026. Al haber pagado la cantidad original de $41.02, se me adeuda un crédito de $4.22 correspondiente a esta revisión, que no figura reflejado como tal en la factura del 15 de septiembre de 2026. Solicito que dicho crédito de $4.22 se aplique expresamente a mi cuenta y se refleje por separado en mi próxima factura.

III. LA DETERMINACIÓN NO ATIENDE LA OBJECIÓN PRESENTADA

Mi objeción se fundamenta en el consumo anómalo registrado por el medidor #4000241464, instalado el 27 de mayo de 2026. La determinación no menciona dicho medidor ni atiende ninguna de las solicitudes técnicas formuladas. Reitero la solicitud de los siguientes documentos:

1. **Prueba de calibración**: Certificación de la prueba de calibración física del medidor #4000241464, con el protocolo documentado y sus resultados.
2. **Constante o multiplicador**: Confirmación por escrito del multiplicador o de la constante programados en el medidor #4000241464. La factura refleja "Constant: 1", sin verificación independiente.
3. **Razón del transformador de corriente** (CT ratio): Confirmación de la razón del transformador de corriente (CT ratio), si aplica al equipo instalado.
4. **Asignación del medidor**: Verificación de que el medidor #4000241464 está correctamente asignado al apartamento 213 del Condominio Torre Cibeles.
5. **Identificación del equipo**: número de serie completo y modelo del medidor #4000241464 y su lectura inicial al momento de la instalación.
6. **Orden de trabajo**: Copia de la orden de trabajo asociada al reemplazo del 27 de mayo de 2026, que incluye el motivo del reemplazo.
7. **Justificación de la lectura estimada**: Explicación de por qué la lectura del 27 de mayo de 2026 fue reportada como estimada ("E") en lugar de actual.

IV. EL PATRÓN ANÓMALO PERSISTE Y NO HA SIDO EXPLICADO

Período	kWh	Medidor
Jul-2025 May-2026 (12 meses)	109–156/mes	Anterior (00005190125)
19-may a 18-jun-2026	1,602	#4000241464
18-jun a 17-jul-2026	1,858	#4000241464
17-jul a 14-ago-2026	1,667	#4000241464

Tres ciclos consecutivos entre 10 y 13 veces la línea base histórica, todos registrados por el mismo medidor nuevo, sin autocorrección alguna. No ha ocurrido ningún cambio en el uso del apartamento que justifique este patrón. Las causas más probables son un defecto del equipo, una constante o un multiplicador mal programados, o una asignación errónea del medidor a la unidad.

V. LA REFACTURACIÓN NO ATENDIÓ EL MEDIDOR OBJETADO

El resultado de una investigación iniciada por objeción de sobrefacturación en el medidor #4000241464 no puede razonablemente consistir únicamente en la revisión de una estimación menor ($4.76 neto) del medidor retirado #00005190125, sin que el medidor efectivamente objetado haya sido examinado, calibrado o verificado en forma alguna. Esto confirma que la investigación, tal como fue ejecutada, no abordó el asunto planteado en mi objeción.

VI. RIESGO DE DETERMINACIONES CONTRADICTORIAS

LUMA mantiene abierta la investigación del Caso #2576907181 (iniciada el 21 de agosto de 2026), referente a la objeción OBW20260815391523575736, sobre los mismos hechos y el mismo medidor. Existe un riesgo evidente de determinaciones contradictorias entre ambos expedientes.

VII. SOLICITUDES

1. Suspender el cobro del saldo actual hasta que se examine, se calibre y se verifique el medidor #4000241464 conforme a lo solicitado en la Sección III.
2. Aplicar el crédito de $4.22 correspondiente a la revisión del período del 17 de abril al 19 de mayo de 2026, según la Sección II.
3. Realizar la prueba de calibración física documentada del medidor #4000241464 y notificarme los resultados por escrito.
4. Proveer confirmación por escrito de la constante/multiplicador y del CT ratio programados en el medidor #4000241464.
5. Verificar la asignación del medidor #4000241464 al apartamento 213.
6. Consolidar este expediente con la objeción OBW20260815391523575736 (Caso #2576907181), que aborda los mismos hechos.
7. Ajustar retroactivamente la facturación desde el 27 de mayo de 2026 conforme a mi línea base histórica, una vez confirmado el defecto o error de configuración.
8. Suspender toda gestión de cobro o de suspensión de servicio sobre las cantidades objetadas mientras el proceso administrativo permanezca activo.
   Hago constar que he cumplido con todos los requisitos de la Ley 57-2014, incluyendo los pagos de protección correspondientes al promedio de las facturas no objetadas (confirmación #74B4SMGTA01 por $36.08 y confirmación #391412777782 por $116.30).
   Se remite copia de esta comunicación a la Oficina Independiente de Protección al Consumidor (OIPC).

Atentamente,

Nelson L. Romeu Vázquez
Cuenta: 3916149513 | Tel: 787-510-5223

Anejos: Carta de LUMA del 15 de septiembre de 2026; historial de consumo de 12 meses; comprobantes de pago de protección; copia de la queja ante la OIPC.

Gmail **Nelson Romeu <nelsonlromeu@gmail.com>**

Mi LUMA Bill Objection

1 message

Mi LUMA Bill Objection <miluma@mg.lumaprmail.com> Thu, Jul 16, 2026 at 8:28 AM
To: nelsonlromeu@gmail.com

Your bill objection has been received

Your confirmation number is:
OBW20260716391778770740

Account number: 3916149513

Date: 07/16/2026

Please do not respond to this email. If you have any questions for LUMA, please call 1-844-888-LUMA (5862).

Gmail **Nelson Romeu <nelsonlromeu@gmail.com>**

Mi LUMA Bill Objection

1 message

Mi LUMA Bill Objection <miluma@mg.lumaprmail.com> Sat, Aug 15, 2026 at 11:09 AM
To: nelsonlromeu@gmail.com

Your bill objection has been received

Your confirmation number is:
OBW20260815391523575736

Account number: 3916149513

Date: 08/15/2026

Please do not respond to this email. If you have any questions for LUMA, please call 1-844-888-LUMA (5862).

Gmail **Nelson Romeu <nelsonlromeu@gmail.com>**

Mi LUMA Bill Objection

1 message

Mi LUMA Bill Objection <miluma@mg.lumaprmail.com> Wed, Sep 16, 2026 at 7:34 AM
To: nelsonlromeu@gmail.com

Your bill objection has been received

Your confirmation number is:
OBW20260916391191843517

Account number: 3916149513

Date: 09/16/2026

Please do not respond to this email. If you have any questions for LUMA, please call 1-844-888-LUMA (5862).

Nelson L. Romeu Vázquez
PO Box 367004, San Juan, PR 00936
Dirección física: 680 Calle César González, Apt. 213, Condominio Torre Cibeles, San Juan, PR 00901
Tel: 787-510-5223 | Email: nelsonlromeu@gmail.com

Fecha: 16 de septiembre de 2026

Oficina Independiente de Protección al Consumidor (OIPC)
500 ave. Roberto H. Todd
San Juan, PR 00907-3941
info@oipc.pr.gov

ACTUALIZACIÓN DE QUERELLA — CUENTA LUMA 3916149513
Ref.: Querella original remitida el 21 de agosto de 2026

Estimados señores:

El 21 de agosto de 2026 remití a esta Oficina una querella formal relacionada con el consumo eléctrico anómalo registrado por el medidor #4000241464, instalado en mi cuenta de LUMA Energy el 27 de mayo de 2026. Escribo para actualizar el expediente con hechos ocurridos desde esa fecha, que agravan la situación original y ameritan la intervención activa de esta Oficina.

Hago constar que, a la fecha de esta comunicación, no he recibido acuse de recibo, número de expediente ni respuesta alguna de esta Oficina respecto a la querella original remitida el 21 de agosto de 2026, a pesar de haber transcurrido más de veinte (20) días hábiles. Agradeceré que esta actualización se procese junto con la confirmación de recibo de ambas comunicaciones.

1. **Estado de la investigación interna de LUMA**

   LUMA abrió formalmente una investigación bajo el Caso #2576907181 el 21 de agosto de 2026, con un plazo aproximado de 60 días para la entrega de los resultados por escrito (vencimiento estimado: 20 de octubre de 2026). A la fecha de esta carta, dicha investigación permanece sin resolverse.

2. **Determinación de LUMA emitida el 15 de septiembre de 2026**
   LUMA emitió una carta de determinación fechada el 15 de septiembre de 2026, en un caso separado (Caso #7201086179, objeción OBW20260716391778770740), indicando que refacturó el período del 17 de abril al 18 de junio de 2026 "utilizando la lectura verificada en el sistema del medidor retirado 00005190125", lo que resultó en un saldo de $1,265.70. Presenté solicitud de reconsideración de esta determinación dentro del término de veinte (20) días que vence el 5 de octubre de 2026 (copia adjunta).
   Fundamento la reconsideración, entre otros puntos, en que los propios registros de facturación de LUMA muestran que el medidor #00005190125 nunca registró una lectura marcada como "Actual" — todas sus lecturas, incluida la lectura final al momento de su retiro, están marcadas como "Estimada" ("E"). Por tanto, la afirmación de una "lectura verificada" no se sustenta en la propia documentación de LUMA.

3. **Hallazgo confirmado: la refacturación reemplazó una estimación por otra estimación, y nunca examinó el medidor objetado**
   El desglose completo de la factura del 15 de septiembre de 2026 (páginas 5 a 7) documenta el contenido exacto de la refacturación del 09-12-2026. LUMA canceló las lecturas estimadas previas del medidor retirado #00005190125 (17 de abril a 19 de mayo: 76,540 "E"; 19 de mayo a 27 de mayo: 76,573 "E") y las sustituyó por nuevas lecturas —también marcadas "E" (Estimada)— de 76,524 y 76,555, respectivamente. El propio campo de la factura indica como razón de cancelación: "Estimated Reading" (Lectura Estimada).

En ningún momento de este proceso se generó ni se utilizó una lectura "actual" del medidor #00005190125. La afirmación de la carta de determinación de que la refacturación se basó en "lectura verificada en sistema" queda así contradicha por el propio desglose de la factura.

Más relevante aún: la refacturación no modificó, verificó ni examinó en forma alguna el medidor #4000241464 —el medidor objeto de mi objeción original—, cuyas lecturas (0.00 a 1,569.00 kWh) permanecieron idénticas en ambas versiones de la factura. La única revisión reflejada en este documento ajustó una estimación menor en un medidor ya retirado del servicio; el medidor cuyo consumo anómalo motivó mi objeción no fue examinado en absoluto.

4. Cuarto **ciclo consecutivo de consumo anómalo, ahora objetado**

Período	kWh	Estado
19-may a 18-jun-2026	1,602	Objetado (Caso #7201086179)
18-jun a 17-jul-2026	1,858	No objetado individualmente
17-jul a 14-ago-2026	1,667	Objetado (Caso #2576907181)
14-ago a 15-sep-2026	1,645	Objetado (OBW20260916391191843517)

Todos estos ciclos corresponden al medidor #4000241464 y representan entre 10 y 13 veces mi línea base histórica de aproximadamente 110 a 150 kWh mensuales. El patrón no se ha autocorregido ni ha sido explicado técnicamente por LUMA en ninguno de los dos casos abiertos.

El ciclo del 18 de jun. al 17 de jul. de 2026 no fue objetado individualmente por Mi LUMA dentro de su fecha de vencimiento, la cual ya había vencido. Se incluye en esta tabla únicamente para documentar que el patrón de consumo anómalo del medidor #4000241464 ha sido continuo e ininterrumpido y no se limita a los ciclos formalmente objetados.

5. Solicitud a esta Oficina

1. Confirmar el número de expediente o de seguimiento asignado por esta Oficina a mi querella original del 21 de agosto de 2026.
2. Requerir a LUMA que reconcilie por escrito la discrepancia entre el saldo informado de $1,265.70 en su carta del 15 de septiembre de 2026 y el efecto neto de -$4.76 reflejado en la factura de esa misma fecha.
3. Dar seguimiento activo a los próximos vencimientos: reconsideración (5 de octubre de 2026), pago de la nueva factura objetada (19 de octubre de 2026) y resultados de la investigación del Caso #2576907181 (aproximadamente el 20 de octubre de 2026), dada la proximidad entre ellos y el riesgo de que la cuenta sea referida a cobro sin que los asuntos técnicos hayan sido resueltos.
4. Evaluar si la práctica descrita en la Sección 3 —cerrar una investigación de consumo anómalo ajustando únicamente las estimaciones en un medidor retirado, sin examinar el medidor objetado— amerita una revisión adicional del proceso de investigación de LUMA, más allá de mi cuenta individual.

Quedo a disposición para proveer cualquier documento adicional que esta Oficina requiera. Agradezco su intervención continua en este asunto.

Atentamente,

Nelson L. Romeu Vázquez
Cuenta LUMA: 3916149513 | Tel: 787-510-5223

Anejos: Querella original (21-ago-2026); Solicitud de Reconsideración (Caso #7201086179); Carta de determinación de LUMA (15-sept-2026); Factura de LUMA (15-sept-2026, ciclo 08/14–09/15/2026); confirmación de objeción del nuevo ciclo.

Your Electricity Statement

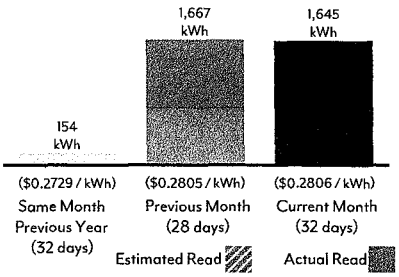
For period of April 17, 2026 to September 15, 2026

ROMEU VAZQUEZ,NELSON L
Your Account Number: 3916149513
This statement was issued: September 15, 2026
Billing Cycle: 14

Energy Saving Tip: *What are the benefits of conserving energy? A lower monthly bill for you, and more reliable energy for everyone. If we all work to reduce our personal energy use, we'll be able to lower demand on the grid, which will help keep the lights on for all. For easy tips to help you and your family save energy and money, visit lumapr.com/energy-saving-tips.*

TOTAL AMOUNT DUE	DUE DATE	kWh USED
$1,727.30	Oct. 19, 2026	1,645 kWh

YOUR ENERGY USAGE



COMPARATIVE

This month you used:

1.3% less energy
compared to last month

and

968.2% more energy
compared to 1 year ago

AVERAGES

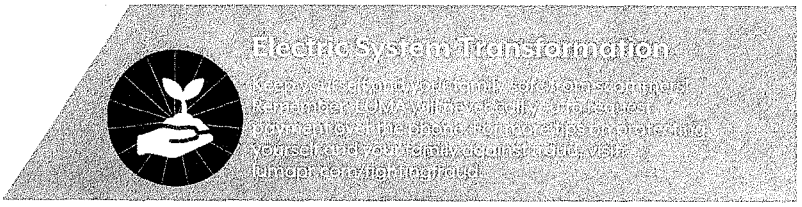
Average Cost Per Day
$14.43

Average Daily Use
51 kWh

12-Month Average Cost Per kWh
$0.2803

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Do you need more time to pay your bill? We're here to help and offer a range of payment solutions including flexible payment plans that may be available for you and your family. Contact a LUMA customer service representative today for more information at 1-844-888-5862.



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LUMA MAILING ADDRESS:
PO BOX 363508
San Juan PR 00936-3508

FOR PAYMENT AND INQUIRIES
1-844-888-LUMA (5862)

FOR BILLING AND MORE
WWW.LUMAPR.COM

LUMA Energy
PO BOX 363508
San Juan PR 00936-3508

Act 57-2014 as amended: You have until the due date to pay this invoice or register an objection to this invoice. Details on the back.

Attach the stub with your payment. Do not mutilate, bend, staple, stain, write (except amount to be paid) nor use tape on the payment stub.

Account: 3916149513
Amount Due: $1,727.30
Due Date: October 19, 2026

Amount Enclosed:

ROMEU VAZQUEZ,NELSON L
PO BOX 367004
SAN JUAN PR 00936

00039161495133 000172730 000046160 6

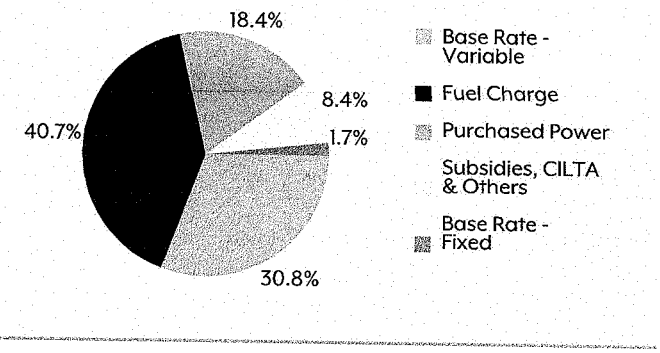
The installation of equipment to generate energy from renewable sources may help to reduce your electricity bi and LUMA, through its commercial office or the Internet, shall provide you with information on how you ma qualify to enroll in the net metering program. Furthermore, tax benefits are available to incentivize the purchas of this equipment. Additional information about these benefits is available at the Energy Public Policy Program.

ACCOUNT DETAIL

Balance *Pay immediately*	**$1,270.46**
Amount Due Previous Period	*$1,386.76*
Payments Credited	*-$116.30*
Current Charges	**$461.60**
Bill Adjustment	**-$4.76**
Canceled Charges 5330532836: 2026-04-17 - 2026-06-18	*-$475.90*
Rebilled Charges 5330532836: 2026-04-17 - 2026-06-18	*$471.14*
Total Amount Due	**$1,727.30**

Deposit(s) or Bond(s) Received: $150.00 **Objection(s): 2 / $902.52**

ELECTRICITY CHARGE BREAKDOWN



SERVICE AND METER INFORMATION

Service Address: 680 CAL CESAR GONZALEZ APT 213 COND TORRES CIBELES SAN JUAN PR 00901 **Premises ID:** 5330532836

Rate: General Residential Service **Period:** Aug-14-2026 to Sep-15-2026 **Next Read:** 16-Oct

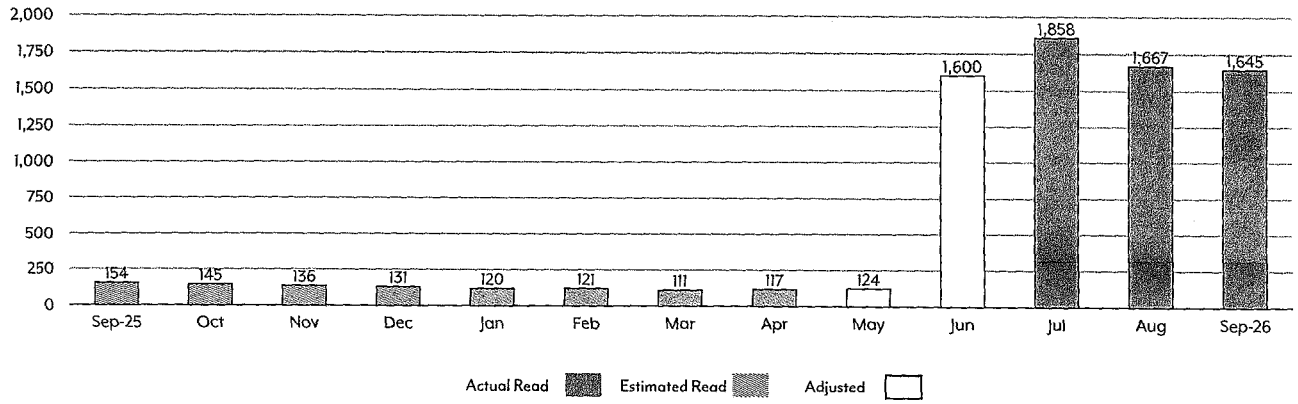
Meter Number	Read Date	Current Read	Previous Read Date	Previous Read	Consumption		Constant
					kWh	Days	
4000241464	15-Sep	6739.00 A	14-Aug	5094.00	1,645.00	32	1

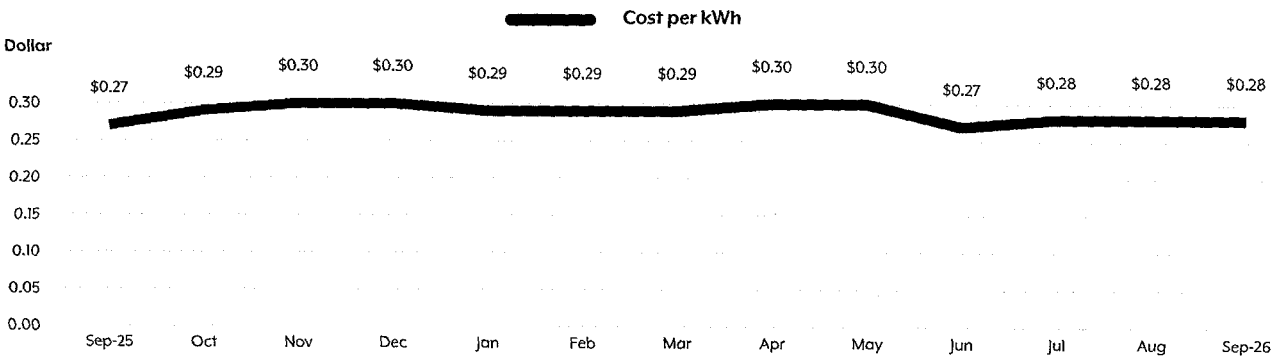
CURRENT CHARGES DETAIL

DESCRIPTION	TARIFF	CHARGE
Service Charges		
Customer Charge		$8.00
Consumption Charge	425 kWh x $0.08648	$36.75
Additional Consumption Charge	1,220 kWh x $0.08648	$105.51
Sub-Total		**$150.26**
Reconciliation Clauses and Riders		
Rider FCA - Fuel Charge Adj	1,645 kWh x $0.11407	$187.65
Rider PPCA-Purchased Power Charge Adj	1,645 kWh x $0.051748	$85.13
Rider CILTA-Municipalities Adj	1,645 kWh x $0.007386	$12.15
Rider SUBA-Subsidies, Public Light and other Subv HH	1,645 kWh x $0.014338	$23.59
Rider SUBA-Subsidies, Public Light & other Subv NHH	1,645 kWh x $0.000865	$1.42
Rider EE - Energy Efficiency Charge	1,645 kWh x $0.000853	$1.40
Sub-Total		**$311.34**
Total		**$461.60**

CONSUMPTION HISTORY(KWH)

Premises ID: 5330532836





SERVICE AND METER INFORMATION

Service Address: 680 CAL CESAR GONZALEZ APT 213 COND TORRES CIBELES SAN JUAN PR 00901
Premises ID: 5330532836
Rate: General Residential Service **Period:** May-19-2026 to Jun-18-2026
Next Read: 16-Oct

Meter Number	Read Date	Current Read	Previous Read Date	Previous Read	Consumption		Constant
					kWh	Days	
00005190125	27-May	76573.00 E	19-May	76540.00	33.00	8	1
4000241464	18-Jun	1569.00 A	27-May	0.00	1,569.00	22	1
				Total	1,602.00		

CANCELLED CHARGES DETAIL

DESCRIPTION	TARIFF	CHARGE
Service Charges		
Customer Charge	425 kWh x $0.04944	$4.00
Consumption Charge	1,177 kWh x $0.05564	$21.01
Additional Consumption Charge		$65.49
Sub-Total		**$90.50**
Reconciliation Clauses and Riders		
Rider FCA - Fuel Charge Adj	1,602 kWh x $0.116349	$186.39
Rider PPCA-Purchased Power Charge Adj	1,602 kWh x $0.045575	$73.01
Rider CILTA-Municipalities Adj	1,602 kWh x $0.004417	$7.08
Rider SUBA-Subsidies, Public Light and other Subv HH	1,602 kWh x $0.012558	$20.12
Rider SUBA-Subsidies, Public Light & other Subv NHH	1,602 kWh x $0.001091	$1.75
Rider EE - Energy Efficiency Charge	1,602 kWh x $0.000853	$1.37
Rider PENSION PAYMENTS - Adjustment pension costs	1,602 kWh x $0.019191	$30.74
Rider PROVISIONAL - Provisional Adjustment	1,602 kWh x $0.014931	$23.92
Sub-Total		**$344.38**

Total **CR $434.88**

Cancellation Reason: Estimated Reading

SERVICE AND METER INFORMATION

Service Address: 680 CAL CESAR GONZALEZ APT 213 COND TORRES CIBELES SAN JUAN PR 00901
Premises ID: 5330532836
Rate: General Residential Service **Period:** May-19-2026 to Jun-18-2026
Next Read: 16-Oct

Meter Number	Read Date	Current Read	Previous Read Date	Previous Read	Consumption		Constant
					kWh	Days	
00005190125	27-May	76555.00 E	19-May	76524.00	31.00	8	1
4000241464	18-Jun	1569.00 A	27-May	0.00	1,569.00	22	1
				Total	1,600.00		

SERVICE AND METER INFORMATION

REBILLED CHARGES DETAIL

DESCRIPTION	TARIFF	CHARGE
Service Charges		
Customer Charge		$4.00
Consumption Charge	425 kWh x $0.04944	$21.01
Additional Consumption Charge	1,175 kWh x $0.05564	$65.38
Sub-Total		**$90.39**
Reconciliation Clauses and Riders		
Rider FCA - Fuel Charge Adj	1,600 kWh x $0.116349	$186.16
Rider PPCA-Purchased Power Charge Adj	1,600 kWh x $0.045575	$72.92
Rider CILTA-Municipalities Adj	1,600 kWh x $0.004417	$7.07
Rider SUBA-Subsidies, Public Light and other Subv HH	1,600 kWh x $0.012558	$20.09
Rider SUBA-Subsidies, Public Light & other Subv NHH	1,600 kWh x $0.001091	$1.75
Rider EE - Energy Efficiency Charge	1,600 kWh x $0.000853	$1.36
Rider PENSION PAYMENTS - Adjustment pension costs	1,600 kWh x $0.019191	$30.71
Rider PROVISIONAL - Provisional Adjustment	1,600 kWh x $0.014931	$23.89
Sub-Total		**$343.95**
Total		**$434.34**

SERVICE AND METER INFORMATION

Service Address: 680 CAL CESAR GONZALEZ APT 213 COND TORRES CIBELES SAN JUAN PR 00901 **Premises ID:** 5330532836

Rate: General Residential Service **Period:** Apr-17-2026 to May-19-2026 **Next Read:** 16-Oct

Meter Number	Read Date	Current Read	Previous Read Date	Previous Read	Consumption		Constant
					kWh	Days	
00005190125	19-May	76540.00 E	17-Apr	76400.00	140.00	32	1

CANCELLED CHARGES DETAIL

DESCRIPTION	TARIFF	CHARGE
Service Charges		
Customer Charge		$4.00
Consumption Charge	140 kWh x $0.04944	$6.92
Sub-Total		**$10.92**
Reconciliation Clauses and Riders		
Rider FCA - Fuel Charge Adj	140 kWh x $0.116349	$16.29
Rider PPCA-Purchased Power Charge Adj	140 kWh x $0.045575	$6.38
Rider CILTA-Municipalities Adj	140 kWh x $0.004417	$0.62
Rider SUBA-Subsidies, Public Light and other Subv HH	140 kWh x $0.012558	$1.76
Rider SUBA-Subsidies, Public Light & other Subv NHH	140 kWh x $0.001091	$0.15
Rider EE - Energy Efficiency Charge	140 kWh x $0.000853	$0.12
Rider PENSION PAYMENTS - Adjustment pension costs	140 kWh x $0.019191	$2.69
Rider PROVISIONAL - Provisional Adjustment	140 kWh x $0.014931	$2.09
Sub-Total		**$30.10**
Total		**CR $41.02**

Cancellation Reason: Estimated Reading

SERVICE AND METER INFORMATION

Service Address: 680 CAL CESAR GONZALEZ APT 213 COND TORRES CIBELES SAN JUAN PR 00901 **Premises ID:** 5330532836

Rate: General Residential Service **Period:** Apr-17-2026 to May-19-2026 **Next Read:** 16-Oct

SERVICE AND METER INFORMATION

Meter Number	Read Date	Current Read	Previous Read Date	Previous Read	Consumption		Constant
					kWh	Days	
00005190125	19-May	76524.00 E	17-Apr	76400.00	124.00	32	1

REBILLED CHARGES DETAIL

DESCRIPTION	TARIFF	CHARGE
Service Charges		
Customer Charge		$4.00
Consumption Charge	124 kWh x $0.04944	$6.13
Sub-Total		**$10.13**
Reconciliation Clauses and Riders		
Rider FCA - Fuel Charge Adj	124 kWh x $0.116349	$14.43
Rider PPCA-Purchased Power Charge Adj	124 kWh x $0.045575	$5.65
Rider CILTA-Municipalities Adj	124 kWh x $0.004417	$0.55
Rider SUBA-Subsidies, Public Light and other Subv HH	124 kWh x $0.012558	$1.56
Rider SUBA-Subsidies, Public Light & other Subv NHH	124 kWh x $0.001091	$0.14
Rider EE - Energy Efficiency Charge	124 kWh x $0.000853	$0.11
Rider PENSION PAYMENTS - Adjustment pension costs	124 kWh x $0.019191	$2.38
Rider PROVISIONAL - Provisional Adjustment	124 kWh x $0.014931	$1.85
Sub-Total		**$26.67**
Total		**$36.80**

Your Electricity Statement

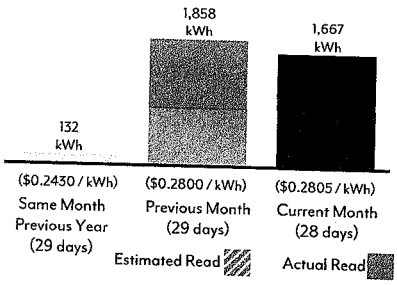
For period of July 17, 2026 to August 14, 2026

ROMEU VAZQUEZ,NELSON L
Your Account Number: 3916149513
This statement was issued: August 14, 2026
Billing Cycle: 14

Energy Saving Tip: *What are the benefits of conserving energy? A lower monthly bill for you, and more reliable energy for everyone. If we all work to reduce our personal energy use, we'll be able to lower demand on the grid, which will help keep the lights on for all. For easy tips to help you and your family save energy and money, visit lumapr.com/energy-saving-tips.*

TOTAL AMOUNT DUE	DUE DATE	kWh USED
$1,386.76	Sep. 16, 2026	1,667 kWh

YOUR ENERGY USAGE



COMPARATIVE

This month you used:

10.3% less energy compared to last month

and

1162.9% more energy compared to 1 year ago

AVERAGES

Average Cost Per Day
$16.70

Average Daily Use
60 kWh

12-Month Average Cost Per kWh
$0.2800

LUMA Working for You!

Do you need more time to pay your bill? We're here to help and offer a range of payment solutions including flexible payment plans that may be available for you and your family. Contact a LUMA customer service representative today for more information at 1-844-888-5862.

Electric System Transformation

Keep your phone and email address updated to receive important information about LUMA's efforts to improve the electric system. Learn more at lumapr.com/transformation.

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1-844-888-LUMA (5862)

LUMA MAILING ADDRESS:
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San Juan PR 00936-3508

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LUMA Energy
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San Juan PR 00936-3508

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Attach the stub with your payment. Do not mutilate, bend, staple, stain, write (except amount to be paid) nor use tape on the payment stub.

Account: 3916149513
Amount Due: $1,386.76
Due Date: September 16, 2026

Amount Enclosed:

ROMEU VAZQUEZ,NELSON L
PO BOX 367004
SAN JUAN PR 00936

00039161495133 000138676 000046764 6

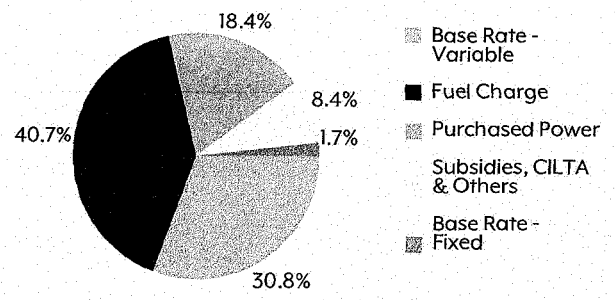
The installation of equipment to generate energy from renewable sources may help to reduce your electricity bi and LUMA, through its commercial office or the Internet, shall provide you with information on how you ma qualify to enroll in the net metering program. Furthermore, tax benefits are available to incentivize the purchase of this equipment. Additional information about these benefits is available at the Energy Public Policy Program.

ACCOUNT DETAIL

Balance	**$919.12**
Amount Due Previous Period	*$919.12*
Payments Credited	*$0.00*
Current Charges	**$467.64**
Total Amount Due	**$1,386.76**

Deposit(s) or Bond(s) Received: $150.00 **Objection(s): $434.88**

ELECTRICITY CHARGE BREAKDOWN



SERVICE AND METER INFORMATION

Service Address: 680 CAL CESAR GONZALEZ APT 213 COND TORRES CIBELES SAN JUAN PR 00901 **Premises ID:** 5330532836

Rate: General Residential Service **Period:** Jul-17-2026 to Aug-14-2026 **Next Read:** 15-Sep

Meter Number	Read Date	Current Read	Previous Read Date	Previous Read	Consumption		Constant
					kWh	Days	
4000241464	14-Aug	5094.00 A	17-Jul	3427.00	1,667.00	28	1

CURRENT CHARGES DETAIL

DESCRIPTION	TARIFF	CHARGES
Service Charges		
Customer Charge		$8.00
Consumption Charge	425 kWh x $0.08648	$36.75
Additional Consumption Charge	1,242 kWh x $0.08648	$107.41
Sub-Total		**$152.16**
Reconciliation Clauses and Riders		
Rider FCA - Fuel Charge Adj	1,667 kWh x $0.11407	$190.15
Rider PPCA-Purchased Power Charge Adj	1,667 kWh x $0.051748	$86.26
Rider CILTA-Municipalities Adj	1,667 kWh x $0.007386	$12.31
Rider SUBA-Subsidies, Public Light and other Subv HH	1,667 kWh x $0.014338	$23.90
Rider SUBA-Subsidies, Public Light & other Subv NHH	1,667 kWh x $0.000865	$1.44
Rider EE - Energy Efficiency Charge	1,667 kWh x $0.000853	$1.42
Sub-Total		**$315.48**
Total		**$467.64**

Your Electricity Statement

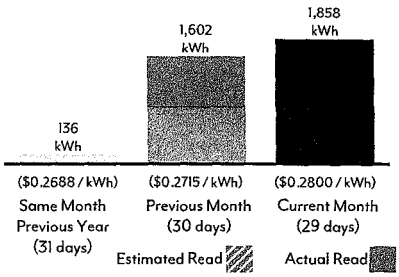
For period of June 18, 2026 to July 17, 2026

ROMEU VAZQUEZ,NELSON L
Your Account Number: 3916149513
This statement was issued: July 17, 2026
Billing Cycle: 14

Energy Saving Tip: *What are the benefits of conserving energy? A lower monthly bill for you, and more reliable energy for everyone. If we all work to reduce our personal energy use, we'll be able to lower demand on the grid, which will help keep the lights on for all. For easy tips to help you and your family save energy and money, visit lumapr.com/energy-saving-tips.*

TOTAL AMOUNT DUE	DUE DATE	kWh USED
$919.12	Aug. 19, 2026	1,858 kWh

YOUR ENERGY USAGE



COMPARATIVE

This month you used:

16% more energy
compared to last month

and

1266.2% more energy
compared to 1 year ago

AVERAGES

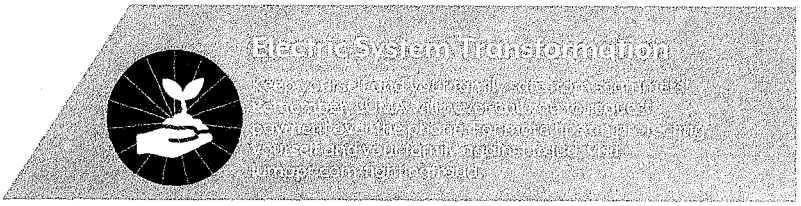
Average Cost Per Day
$17.94

Average Daily Use
64 kWh

12-Month Average Cost Per kWh
$0.2788

LUMA Working for You!

Do you need more time to pay your bill? We're here to help and offer a range of payment solutions including flexible payment plans that may be available for you and your family. Contact a LUMA customer service representative today for more information at 1-844-888-5862.



FOR EMERGENCY OR OUTAGE
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San Juan PR 00936-3508

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FOR BILLING AND MORE
WWW.LUMAPR.COM

LUMA Energy
PO BOX 363508
San Juan PR 00936-3508

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Account: 3916149513
Amount Due: $919.12
Due Date: August 19, 2026

Amount Enclosed:

ROMEU VAZQUEZ,NELSON L
PO BOX 367004
SAN JUAN PR 00936

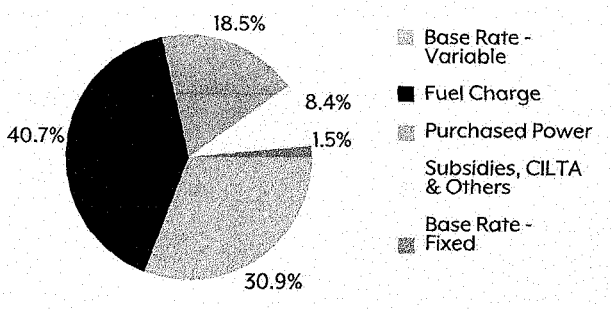
00039161495133 000091912 000052032 0

The installation of equipment to generate energy from renewable sources may help to reduce your electricity bil and LUMA, through its commercial office or the Internet, shall provide you with information on how you may qualify to enroll in the net metering program. Furthermore, tax benefits are available to incentivize the purchase of this equipment. Additional information about these benefits is available at the Energy Public Policy Program.

ACCOUNT DETAIL

Balance *Pay immediately*	**$398.80**
Amount Due Previous Period	*$434.88*
Payments Credited	*-$36.08*
Current Charges	**$520.32**
Total Amount Due	**$919.12**

ELECTRICITY CHARGE BREAKDOWN



Deposit(s) or Bond(s) Received: $150.00 **Objection(s):** $0.00

SERVICE AND METER INFORMATION

Service Address: 680 CAL CESAR GONZALEZ APT 213 COND TORRES CIBELES SAN JUAN PR 00901 **Premises ID:** 5330532836

Rate: General Residential Service **Period:** Jun-18-2026 to Jul-17-2026 **Next Read:** 14-Aug

Meter Number	Read Date	Current Read	Previous Read Date	Previous Read	Consumption		Constant
					kWh	Days	
4000241464	17-Jul	3427.00 A	18-Jun	1569.00	1,858.00	29	1

CURRENT CHARGES DETAIL

DESCRIPTION	TARIFF	CHARGES
Service Charges		
Customer Charge		$8.00
Consumption Charge	425 kWh x $0.08648	$36.75
Additional Consumption Charge	1,433 kWh x $0.08648	$123.93
Sub-Total		**$168.68**
Reconciliation Clauses and Riders		
Rider FCA - Fuel Charge Adj	1,858 kWh x $0.11407	$211.94
Rider PPCA-Purchased Power Charge Adj	1,858 kWh x $0.051748	$96.15
Rider CILTA-Municipalities Adj	1,858 kWh x $0.007386	$13.72
Rider SUBA-Subsidies, Public Light and other Subv HH	1,858 kWh x $0.014338	$26.64
Rider SUBA-Subsidies, Public Light & other Subv NHH	1,858 kWh x $0.000865	$1.61
Rider EE - Energy Efficiency Charge	1,858 kWh x $0.000853	$1.58
Sub-Total		**$351.64**
Total		**$520.32**

Your Electricity Statement

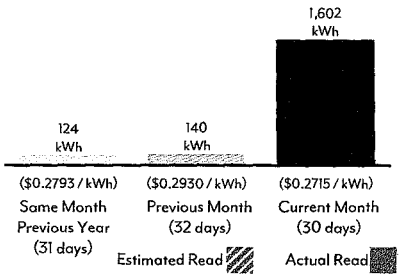
For period of May 19, 2026 to June 18, 2026

ROMEU VAZQUEZ,NELSON L
Your Account Number: 3916149513
This statement was issued: June 18, 2026
Billing Cycle: 14

Energy Saving Tip: *What are the benefits of conserving energy? A lower monthly bill for you, and more reliable energy for everyone. If we all work to reduce our personal energy use, we'll be able to lower demand on the grid, which will help keep the lights on for all. For easy tips to help you and your family save energy and money, visit lumapr.com/energy-saving-tips.*

TOTAL AMOUNT DUE	DUE DATE	KWH USED
$434.88	Jul. 21, 2026	1,602 kWh

YOUR ENERGY USAGE



COMPARATIVE

This month you used:

1044.3% more energy compared to last month

and

1191.9% more energy compared to 1 year ago

AVERAGES

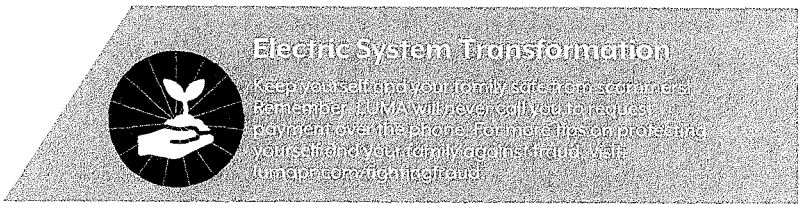
Average Cost Per Day
$14.50

Average Daily Use
53 kWh

12-Month Average Cost Per kWh
$0.2775

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San Juan PR 00936-3508

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WWW.LUMAPR.COM

LUMA Energy
PO BOX 363508
San Juan PR 00936-3508

Act 57-2014 as amended: You have until the due date to pay this invoice or register an objection to this invoice. Details on the back.

Attach the stub with your payment. Do not mutilate, bend, staple, stain, write (except amount to be paid) nor use tape on the payment stub.

Account: 3916149513
Amount Due: $434.88
Due Date: July 21, 2026

Amount Enclosed:

ROMEU VAZQUEZ,NELSON L
PO BOX 367004
SAN JUAN PR 00936

00039161495133 000043488 000043488 3

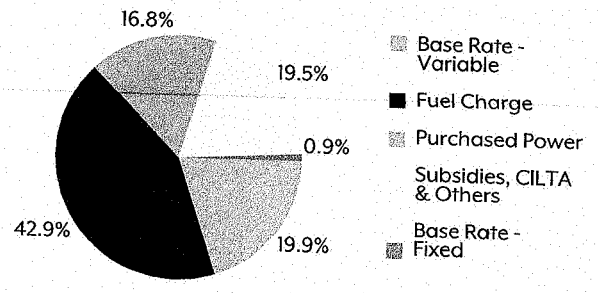
The installation of equipment to generate energy from renewable sources may help to reduce your electricity bi and LUMA, through its commercial office or the Internet, shall provide you with information on how you ma qualify to enroll in the net metering program. Furthermore, tax benefits are available to incentivize the purchase of this equipment. Additional information about these benefits is available at the Energy Public Policy Program.

ACCOUNT DETAIL

Balance	**$0.00**
Amount Due Previous Period	*$41.02*
Payments Credited	*-$41.02*
Current Charges	**$434.88**
Total Amount Due	**$434.88**

Deposit(s) or Bond(s) Received: $150.00

ELECTRICITY CHARGE BREAKDOWN



SERVICE AND METER INFORMATION

Service Address: 680 CAL CESAR GONZALEZ APT 213 COND TORRES CIBELES SAN JUAN PR 00901 **Premises ID:** 5330532836

Rate: General Residential Service **Period:** May-19-2026 to Jun-18-2026 **Next Read:** 17-Jul

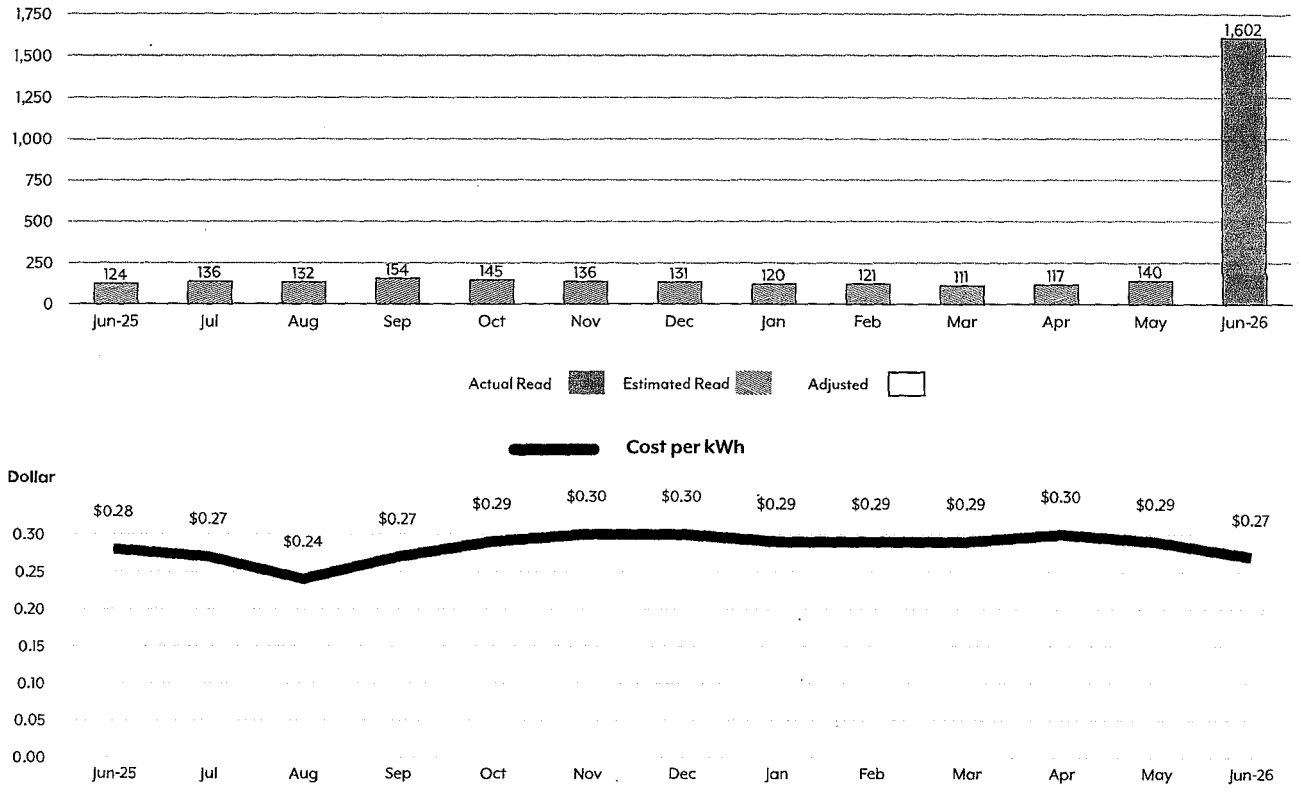
Meter Number	Read Date	Current Read	Previous Read Date	Previous Read	Consumption		Constant
					kWh	Days	
00005190125	27-May	76573.00 E	19-May	76540.00	33.00	8	1
4000241464	18-Jun	1569.00 A	27-May	0.00	1,569.00	22	1
				Total	1,602.00		

CURRENT CHARGES DETAIL

DESCRIPTION	TARIFF	CHARGE
Service Charges		
Customer Charge		$4.00
Consumption Charge	425 kWh x $0.04944	$21.01
Additional Consumption Charge	1,177 kWh x $0.05564	$65.49
Sub-Total		**$90.50**
Reconciliation Clauses and Riders		
Rider FCA - Fuel Charge Adj	1,602 kWh x $0.116349	$186.39
Rider PPCA-Purchased Power Charge Adj	1,602 kWh x $0.045575	$73.01
Rider CILTA-Municipalities Adj	1,602 kWh x $0.004417	$7.08
Rider SUBA-Subsidies, Public Light and other Subv HH	1,602 kWh x $0.012558	$20.12
Rider SUBA-Subsidies, Public Light & other Subv NHH	1,602 kWh x $0.001091	$1.75
Rider EE - Energy Efficiency Charge	1,602 kWh x $0.000853	$1.37
Rider PENSION PAYMENTS - Adjustment pension costs	1,602 kWh x $0.019191	$30.74
Rider PROVISIONAL - Provisional Adjustment	1,602 kWh x $0.014931	$23.92
Sub-Total		**$344.38**
Total		**$434.88**

CONSUMPTION HISTORY(KWH)

Premises ID: 5330532836



Your Electricity Statement

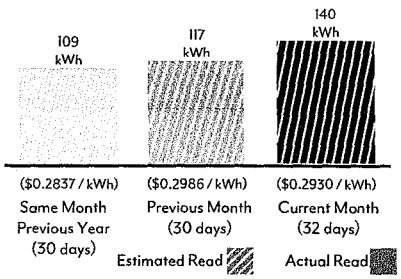
For period of April 17, 2026 to May 19, 2026

ROMEU VAZQUEZ,NELSON L
Your Account Number: 3916149513
This statement was issued: May 20, 2026
Billing Cycle: 14

Energy Saving Tip: *What are the benefits of conserving energy? A lower monthly bill for you, and more reliable energy for everyone. If we all work to reduce our personal energy use, we'll be able to lower demand on the grid, which will help keep the lights on for all. For easy tips to help you and your family save energy and money, visit lumapr.com/energy-saving-tips.*

TOTAL AMOUNT DUE	DUE DATE	kWh USED
$41.02	Jun. 22, 2026	140 kWh

YOUR ENERGY USAGE



COMPARATIVE

This month you used:

19.7% more energy
compared to last month

and

28.4% more energy
compared to 1 year ago

AVERAGES

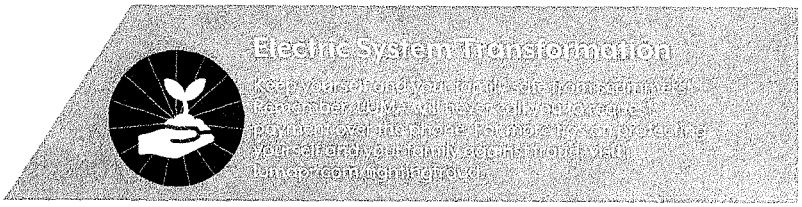
Average Cost Per Day
$1.28

Average Daily Use
4 kWh

12-Month Average Cost Per kWh
$0.2839

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Attach the stub with your payment. Do not mutilate, bend, staple, stain, write (except amount to be paid) nor use tape on the payment stub.

Account: 3916149513
Amount Due: $41.02
Due Date: June 22, 2026

Amount Enclosed:

ROMEU VAZQUEZ,NELSON L
PO BOX 367004
SAN JUAN PR 00936

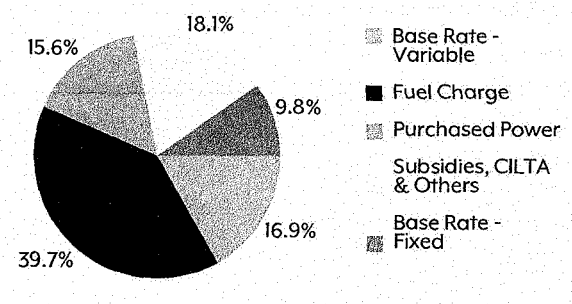
00039161495133 000004102 000004102 3

The installation of equipment to generate energy from renewable sources may help to reduce your electricity bil and LUMA, through its commercial office or the Internet, shall provide you with information on how you may qualify to enroll in the net metering program. Furthermore, tax benefits are available to incentivize the purchase of this equipment. Additional information about these benefits is available at the Energy Public Policy Program.

ACCOUNT DETAIL

Balance		**$0.00**
Amount Due Previous Period	*$34.94*	
Payments Credited	*-$34.94*	
Current Charges		**$41.02**
Total Amount Due		**$41.02**

ELECTRICITY CHARGE BREAKDOWN



Deposit(s) or Bond(s) Received: $150.00

SERVICE AND METER INFORMATION

Service Address: 680 CAL CESAR GONZALEZ APT 213 COND TORRES CIBELES SAN JUAN PR 00901 **Premises ID:** 5330532836

Rate: General Residential Service **Period:** Apr-17-2026 to May-19-2026 **Next Read:** 18-Jun

Meter Number	Read Date	Current Read	Previous Read Date	Previous Read	Consumption		Constant
					kWh	Days	
00005190125	19-May	76540.00 E	17-Apr	76400.00	140.00	32	1

CURRENT CHARGES DETAIL

DESCRIPTION	TARIFF	CHARGE
Service Charges		
Customer Charge		$4.00
Consumption Charge	140 kWh x $0.04944	$6.92
Sub-Total		**$10.92**
Reconciliation Clauses and Riders		
Rider FCA - Fuel Charge Adj	140 kWh x $0.116349	$16.29
Rider PPCA-Purchased Power Charge Adj	140 kWh x $0.045575	$6.38
Rider CILTA-Municipalities Adj	140 kWh x $0.004417	$0.62
Rider SUBA-Subsidies, Public Light and other Subv HH	140 kWh x $0.012558	$1.76
Rider SUBA-Subsidies, Public Light & other Subv NHH	140 kWh x $0.001091	$0.15
Rider EE - Energy Efficiency Charge	140 kWh x $0.000853	$0.12
Rider PENSION PAYMENTS - Adjustment pension costs	140 kWh x $0.019191	$2.69
Rider PROVISIONAL - Provisional Adjustment	140 kWh x $0.014931	$2.09
Sub-Total		**$30.10**
Total		**$41.02**

Your Electricity Statement

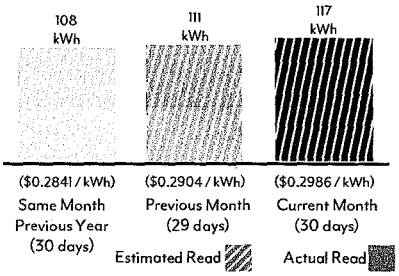
For period of March 18, 2026 to April 17, 2026

ROMEU VAZQUEZ,NELSON L
Your Account Number: 3916149513
This statement was issued: April 20, 2026
Billing Cycle: 14

Energy Saving Tip: *What are the benefits of conserving energy? A lower monthly bill for you, and more reliable energy for everyone. If we all work to reduce our personal energy use, we'll be able to lower demand on the grid, which will help keep the lights on for all. For easy tips to help you and your family save energy and money, visit lumapr.com/energy-saving-tips.*

TOTAL AMOUNT DUE	DUE DATE	kWh USED
$34.94	May. 25, 2026	117 kWh

YOUR ENERGY USAGE



COMPARATIVE

This month you used:

5.4% more energy compared to last month

and

8.3% more energy compared to 1 year ago

AVERAGES

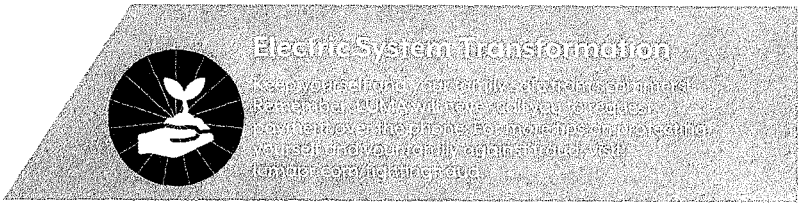
Average Cost Per Day
$1.16

Average Daily Use
4 kWh

12-Month Average Cost Per kWh
$0.2830

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San Juan PR 00936-3508

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Attach the stub with your payment. Do not mutilate, bend, staple, stain, write (except amount to be paid) nor use tape on the payment stub.

Account: 3916149513
Amount Due: $34.94
Due Date: May 25, 2026

Amount Enclosed:

ROMEU VAZQUEZ,NELSON L
PO BOX 367004
SAN JUAN PR 00936

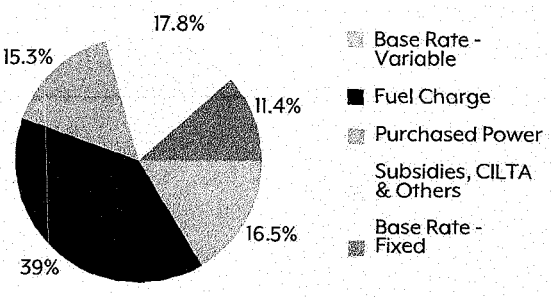
00039161495133 0000034944 0000034944 1

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ACCOUNT DETAIL

Balance		**$0.00**
Amount Due Previous Period	*$32.24*	
Payments Credited	*-$32.24*	
Current Charges		**$34.94**
Total Amount Due		**$34.94**

ELECTRICITY CHARGE BREAKDOWN



Deposit(s) or Bond(s) Received: $150.00

SERVICE AND METER INFORMATION

Service Address: 680 CAL CESAR GONZALEZ APT 213 COND TORRES CIBELES SAN JUAN PR 00901 **Premises ID:** 5330532836

Rate: General Residential Service **Period:** Mar-18-2026 to Apr-17-2026 **Next Read:** 19-May

Meter Number	Read Date	Current Read	Previous Read Date	Previous Read	Consumption		Constant
					kWh	Days	
00005190125	17-Apr	76400.00 E	18-Mar	76283.00	117.00	30	1

CURRENT CHARGES DETAIL

DESCRIPTION	TARIFF	CHARGE
Service Charges		
Customer Charge		$4.00
Consumption Charge	117 kWh x $0.04944	$5.78
Sub-Total		**$9.78**
Reconciliation Clauses and Riders		
Rider FCA - Fuel Charge Adj	117 kWh x $0.116349	$13.61
Rider PPCA-Purchased Power Charge Adj	117 kWh x $0.045575	$5.33
Rider CILTA-Municipalities Adj	117 kWh x $0.004417	$0.52
Rider SUBA-Subsidies, Public Light and other Subv HH	117 kWh x $0.012558	$1.47
Rider SUBA-Subsidies, Public Light & other Subv NHH	117 kWh x $0.001091	$0.13
Rider EE - Energy Efficiency Charge	117 kWh x $0.000853	$0.10
Rider PENSION PAYMENTS - Adjustment pension costs	117 kWh x $0.019191	$2.25
Rider PROVISIONAL - Provisional Adjustment	117 kWh x $0.014931	$1.75
Sub-Total		**$25.16**
Total		**$34.94**

Your Electricity Statement

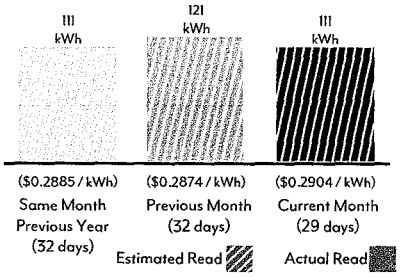
For period of February 17, 2026 to March 18, 2026

ROMEU VAZQUEZ,NELSON L
Your Account Number: 3916149513
This statement was issued: March 20, 2026
Billing Cycle: 14

Energy Saving Tip: *What are the benefits of conserving energy? A lower monthly bill for you, and more reliable energy for everyone. If we all work to reduce our personal energy use, we'll be able to lower demand on the grid, which will help keep the lights on for all. For easy tips to help you and your family save energy and money, visit lumapr.com/energy-saving-tips.*

TOTAL AMOUNT DUE	DUE DATE	KWH USED
$32.24	Apr. 22, 2026	111 kWh

YOUR ENERGY USAGE



COMPARATIVE

This month you used:

8.3% less energy
compared to last month

and

the same amount of energy
compared to 1 year ago

AVERAGES

Average Cost Per Day
$1.11

Average Daily Use
4 kWh

12-Month Average Cost Per kWh
$0.2819

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San Juan PR 00936-3508

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Account: 3916149513
Amount Due: $32.24
Due Date: April 22, 2026

Amount Enclosed:

ROMEU VAZQUEZ,NELSON L
PO BOX 367004
SAN JUAN PR 00936

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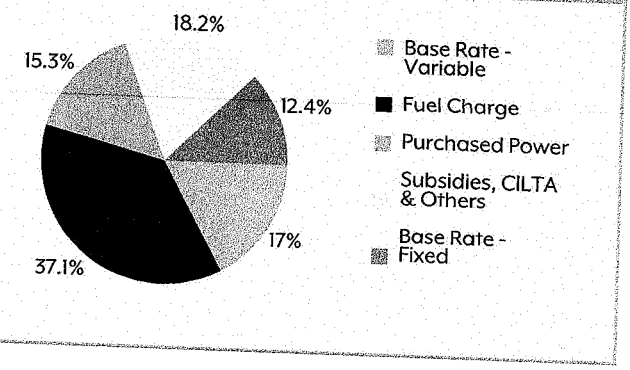
The installation of equipment to generate energy from renewable sources may help to reduce your electricity bil and LUMA, through its commercial office or the Internet, shall provide you with information on how you may qualify to enroll in the net metering program. Furthermore, tax benefits are available to incentivize the purchase of this equipment. Additional information about these benefits is available at the Energy Public Policy Program.

ACCOUNT DETAIL

Balance	**$0.00**
Amount Due Previous Period	*$34.77*
Payments Credited	*-$34.77*
Current Charges	**$32.24**
Total Amount Due	**$32.24**

Deposit(s) or Bond(s) Received: $150.00

ELECTRICITY CHARGE BREAKDOWN



SERVICE AND METER INFORMATION

Service Address: 680 CAL CESAR GONZALEZ APT 213 COND TORRES CIBELES SAN JUAN PR 00901

Premises ID: 5330532836

Rate: General Residential Service **Period:** Feb-17-2026 to Mar-18-2026 **Next Read:** 17-Apr

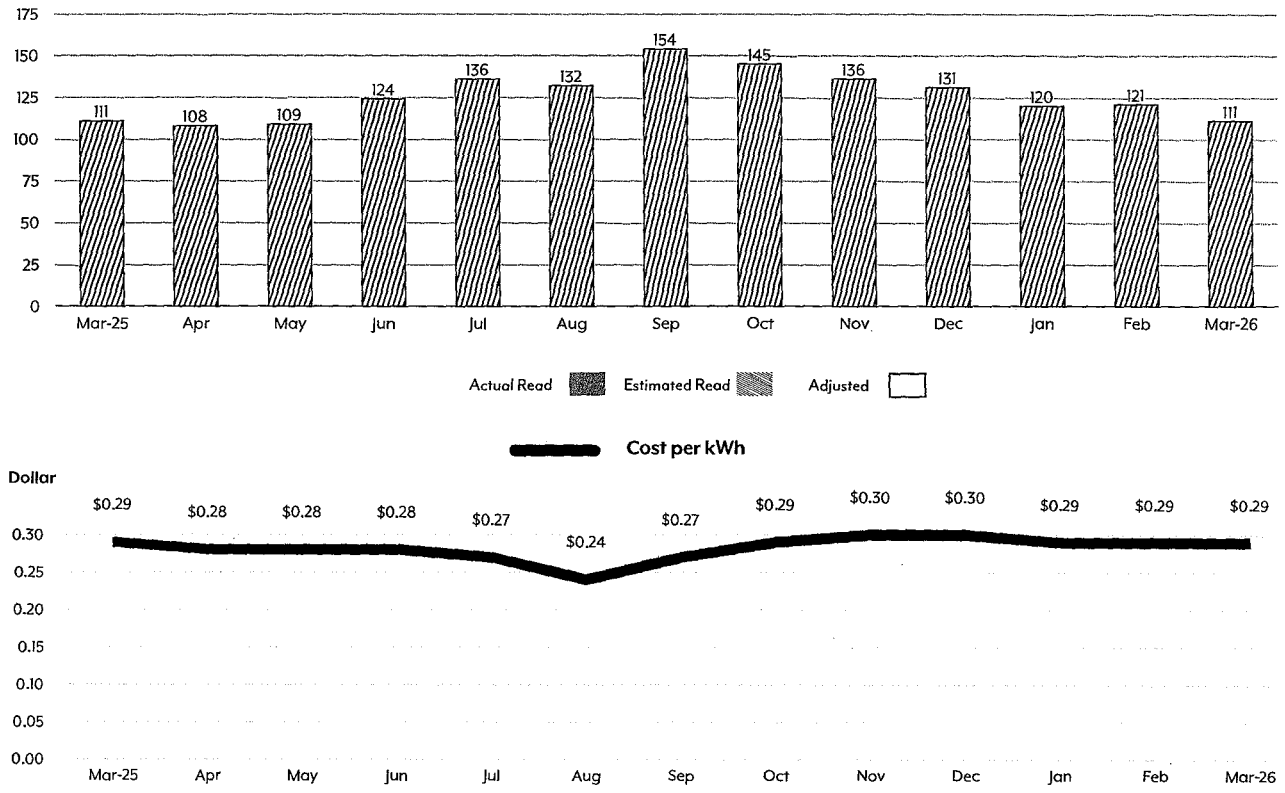
Meter Number	Read Date	Current Read	Previous Read Date	Previous Read	Consumption		Constant
					kWh	Days	
00005190125	18-Mar	76283.00 E	17-Feb	76172.00	111.00	29	1

CURRENT CHARGES DETAIL

DESCRIPTION	TARIFF	CHARGES
Service Charges		
Customer Charge		$4.00
Consumption Charge	111 kWh x $0.04944	$5.49
Sub-Total		**$9.49**
Reconciliation Clauses and Riders		
Rider FCA - Fuel Charge Adj	111 kWh x $0.107627	$11.95
Rider PPCA-Purchased Power Charge Adj	111 kWh x $0.044315	$4.92
Rider CILTA-Municipalities Adj	111 kWh x $0.004417	$0.49
Rider SUBA-Subsidies, Public Light and other Subv HH	111 kWh x $0.012558	$1.39
Rider SUBA-Subsidies, Public Light & other Subv NHH	111 kWh x $0.001091	$0.12
Rider EE - Energy Efficiency Charge	111 kWh x $0.000853	$0.09
Rider PENSION PAYMENTS - Adjustment pension costs	111 kWh x $0.019191	$2.13
Rider PROVISIONAL - Provisional Adjustment	111 kWh x $0.014931	$1.66
Sub-Total		**$22.75**
Total		**$32.24**

CONSUMPTION HISTORY(KWH)

Premises ID: 5330532836



Your Electricity Statement

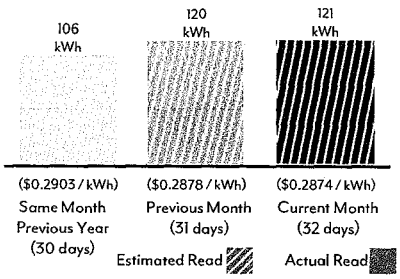
For period of January 16, 2026 to February 17, 2026

ROMEU VAZQUEZ,NELSON L
Your Account Number: 3916149513
This statement was issued: February 18, 2026
Billing Cycle: 14

Energy Saving Tip: *What are the benefits of conserving energy? A lower monthly bill for you, and more reliable energy for everyone. If we all work to reduce our personal energy use, we'll be able to lower demand on the grid, which will help keep the lights on for all. For easy tips to help you and your family save energy and money, visit lumapr.com/energy-saving-tips.*

TOTAL AMOUNT DUE	DUE DATE	kWh USED
$34.77	Mar. 23, 2026	121 kWh

YOUR ENERGY USAGE



COMPARATIVE

This month you used:

0.8% more energy
compared to last month

and

14.2% more energy
compared to 1 year ago

AVERAGES

Average Cost Per Day
$1.09

Average Daily Use
4 kWh

12-Month Average Cost Per kWh
$0.2818

LUMA Working for You!

Do you need more time to pay your bill? We're here to help and offer a range of payment solutions including flexible payment plans that may be available for you and your family. Contact a LUMA customer service representative today for more information at 1-844-888-5862.

Electric System Transformation

Keep yourself and your family safe from scammers! Remember, LUMA will never call you or request payment over the phone. For more tips on protecting yourself and your family against fraud, visit lumapr.com/tipsfraud.

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Account: 3916149513
Amount Due: $34.77
Due Date: March 23, 2026

Amount Enclosed:

ROMEU VAZQUEZ,NELSON L
PO BOX 367004
SAN JUAN PR 00936

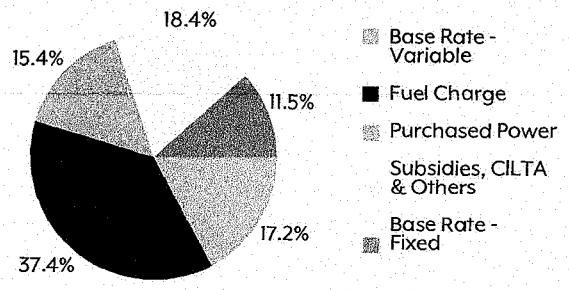
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ACCOUNT DETAIL

Balance		**$0.00**
Amount Due Previous Period	*$34.53*	
Payments Credited	*-$34.53*	
Current Charges		**$34.77**
Total Amount Due		**$34.77**

ELECTRICITY CHARGE BREAKDOWN



Deposit(s) or Bond(s) Received: $150.00

SERVICE AND METER INFORMATION

Service Address: 680 CAL CESAR GONZALEZ APT 213 COND TORRES CIBELES SAN JUAN PR 00901 **Premises ID:** 5330532836

Rate: General Residential Service **Period:** Jan-16-2026 to Feb-17-2026 **Next Read:** 18-Mar

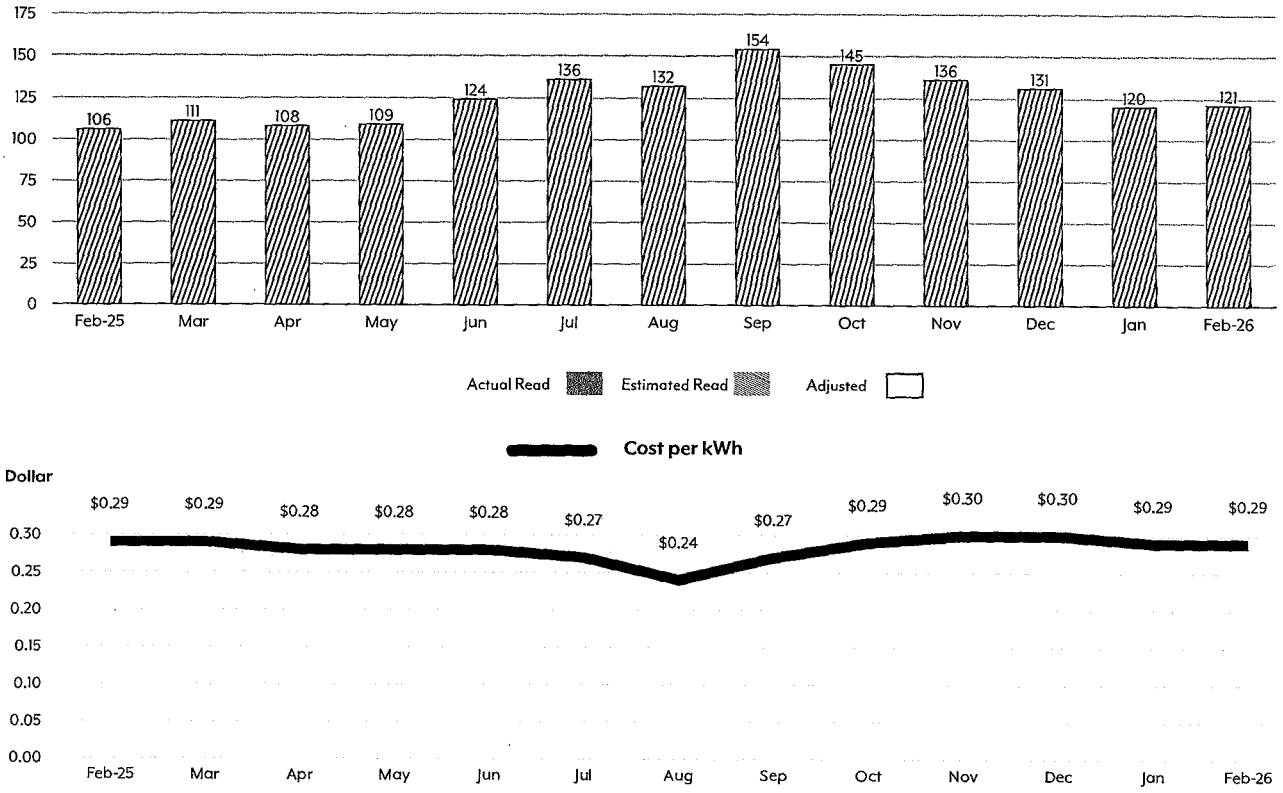
Meter Number	Read Date	Current Read	Previous Read Date	Previous Read	Consumption		Constant
					kWh	Days	
00005190125	17-Feb	76172.00 E	16-Jan	76051.00	121.00	32	1

CURRENT CHARGES DETAIL

DESCRIPTION	TARIFF	CHARGE
Service Charges		
Customer Charge		$4.00
Consumption Charge	121 kWh x $0.04944	$5.98
Sub-Total		**$9.98**
Reconciliation Clauses and Riders		
Rider FCA - Fuel Charge Adj	121 kWh x $0.107627	$13.02
Rider PPCA-Purchased Power Charge Adj	121 kWh x $0.044315	$5.36
Rider CILTA-Municipalities Adj	121 kWh x $0.004417	$0.53
Rider SUBA-Subsidies, Public Light and other Subv HH	121 kWh x $0.012558	$1.52
Rider SUBA-Subsidies, Public Light & other Subv NHH	121 kWh x $0.001091	$0.13
Rider EE - Energy Efficiency Charge	121 kWh x $0.000853	$0.10
Rider PENSION PAYMENTS - Adjustment pension costs	121 kWh x $0.019191	$2.32
Rider PROVISIONAL - Provisional Adjustment	121 kWh x $0.014931	$1.81
Sub-Total		**$24.79**
Total		**$34.77**

CONSUMPTION HISTORY(KWH)

Premises ID: 5330532836



Your Electricity Statement

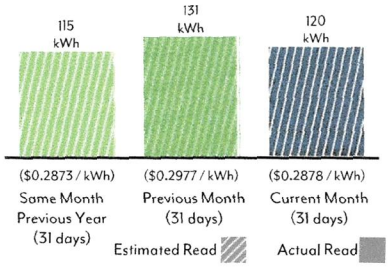
For period of December 16, 2025 to January 16, 2026

ROMEU VAZQUEZ,NELSON L
Your Account Number: 3916149513
This statement was issued: January 17, 2026
Billing Cycle: 14

Energy Saving Tip: *What are the benefits of conserving energy? A lower monthly bill for you, and more reliable energy for everyone. If we all work to reduce our personal energy use, we'll be able to lower demand on the grid, which will help keep the lights on for all. For easy tips to help you and your family save energy and money, visit lumapr.com/energy-saving-tips.*

TOTAL AMOUNT DUE	DUE DATE	kWh USED
$34.53	Feb. 19, 2026	120 kWh

YOUR ENERGY USAGE



COMPARATIVE

This month you used:

8.4% less energy
compared to last month

and

4.3% more energy
compared to 1 year ago

AVERAGES

Average Cost Per Day
$1.11

Average Daily Use
4 kWh

12-Month Average Cost Per kWh
$0.2819

LUMA Working for You!

Do you need more time to pay your bill? We're here to help and offer a range of payment solutions including flexible payment plans that may be available for you and your family. Contact a LUMA customer service representative today for more information at 1-844-888-5862.

Electric System Transformation

Keep yourself and your family safe from scammers! Remember, LUMA will never call you to request payment over the phone. For more tips on protecting yourself and your family against fraud, visit: lumapr.com/fightingfraud.

FOR EMERGENCY OR OUTAGE
1-844-888-LUMA (5862)

LUMA MAILING ADDRESS:
PO BOX 363508
San Juan PR 00936-3508

FOR PAYMENT AND INQUIRIES
1-844-888-LUMA (5862)

FOR BILLING AND MORE
WWW.LUMAPR.COM

LUMA Energy
PO BOX 363508
San Juan PR 00936-3508

Act 57-2014 as amended: You have until the due date to pay this invoice or register an objection to this invoice. Details on the back.

Attach the stub with your payment. Do not mutilate, bend, staple, stain, write (except amount to be paid) nor use tape on the payment stub.

Account: 3916149513
Amount Due: $34.53
Due Date: February 19, 2026

Amount Enclosed:

ROMEU VAZQUEZ,NELSON L
PO BOX 367004
SAN JUAN PR 00936

LS-1/17/26-4178

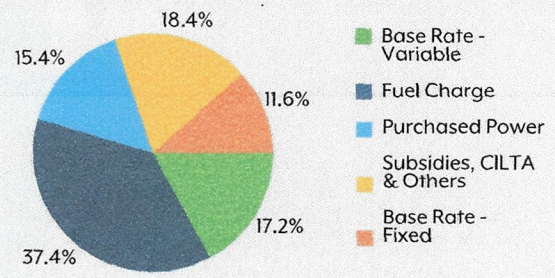
00039161495133 000003453 000003453 8

The installation of equipment to generate energy from renewable sources may help to reduce your electricity bill and LUMA, through its commercial office or the Internet, shall provide you with information on how you may qualify to enroll in the net metering program. Furthermore, tax benefits are available to incentivize the purchase of this equipment. Additional information about these benefits is available at the Energy Public Policy Program.

ACCOUNT DETAIL

Balance	**$0.00**
Amount Due Previous Period	*$39.00*
Payments Credited	*-$39.00*
Current Charges	**$34.53**
Total Amount Due	**$34.53**

ELECTRICITY CHARGE BREAKDOWN



Deposit(s) or Bond(s) Received: $150.00

SERVICE AND METER INFORMATION

Service Address: 680 CAL CESAR GONZALEZ APT 213 COND TORRES CIBELES SAN JUAN PR 00901 **Premises ID:** 5330532836

Rate: General Residential Service **Period:** Dec-16-2025 to Jan-16-2026 **Next Read:** 17-Feb

Meter Number	Read Date	Current Read	Previous Read Date	Previous Read	Consumption		Constant
					kWh	Days	
00005190125	16-Jan	76051.00 E	16-Dec	75931.00	120.00	31	1

CURRENT CHARGES DETAIL

DESCRIPTION	TARIFF	CHARGE
Service Charges		
Customer Charge		$4.00
Consumption Charge	120 kWh x $0.04944	$5.93
Sub-Total		**$9.93**
Reconciliation Clauses and Riders		
Rider FCA - Fuel Charge Adj	120 kWh x $0.107627	$12.92
Rider PPCA-Purchased Power Charge Adj	120 kWh x $0.044315	$5.32
Rider CILTA-Municipalities Adj	120 kWh x $0.004417	$0.53
Rider SUBA-Subsidies, Public Light and other Subv HH	120 kWh x $0.012558	$1.51
Rider SUBA-Subsidies, Public Light & other Subv NHH	120 kWh x $0.001091	$0.13
Rider EE - Energy Efficiency Charge	120 kWh x $0.000853	$0.10
Rider PENSION PAYMENTS - Adjustment pension costs	120 kWh x $0.019191	$2.30
Rider PROVISIONAL - Provisional Adjustment	120 kWh x $0.014931	$1.79
Sub-Total		**$24.60**
Total		**$34.53**

CONSUMPTION HISTORY(KWH)

Premises ID: 5330532836

