NEPR
Received:
Jun 18, 2026
6:12 PM

Gmail

Eliezer Crispin <eliezercrispin@gmail.com>

We have received your inquiry [thread::2AOQNJAfA9CjaaZgUx2KU3g::]

Support Email <support@sunstrongmanagement.com> Thu, Jun 18, 2026 at 5:10 PM
To: "eliezercrispin@gmail.com" <eliezercrispin@gmail.com>

SunStrong
Management

Dear Eliezer,

Thank you for contacting us. We've received your inquiry and appreciate you reaching out.

Our team is currently reviewing the details, and we may need to collaborate with the appropriate department to ensure you receive the most accurate and complete response, therefore the Billing Dept will be contacting you in regard to the issue of the Solar Panels Underproduction, for Production Analysis CSAT. Since this was the information that your Solar Panel System produced from the specified dates:

FROM 10/01/2025 TO 05/04/2026
75% PRODUCTION
Unified Total Production 1.9M
Expected Production 2.5M

If you need further assistance regarding billing or payments, we recommend contacting our Billing Team directly at 866-279-5421. Our team will be happy to assist you.

Thank you for your patience, and understanding, and please don't hesitate to reach out if you need further assistance.

Best Regards,

Anthony J.
SunStrong Management
Empowering Sustainable Living

SunStrong
Management

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